

Editors' Corner

This is the time of the changing of the THLA Guard. The names of the members of the 1989-90 executive are included in this issue. As incoming senior editor of the THLA NEWS, I would like to introduce you specifically to the members of the editorial team. They include **Bonnie Brownstein** (864-5854), **Susan Hudson** (288-2360), and myself (756-6142). Bonnie and Susan are very enthusiastic about their involvement with the NEWS, and I am very pleased to have such eager co-workers. It has been a privilege, as a member of the editorial team during the past 2 years to have had both **Susan Hendricks** and **Anne Kubjas** as mentors. They have established standards that will serve as useful guidelines to the incoming team. In addition, I would like to thank **Joan Pengelley** for her contribution in typing the 1988-89 issues of the NEWS. Through this process, both of us learned a little more about the wonderful world of word processing.

An important inclusion in this issue of the NEWS is the 1989-90 membership renewal form. Please complete it and return it to **Colleen Mulloy**, the new treasurer.

Doing this before the deadline of July 15 will ensure that you receive the next issue of the NEWS and that you will be included on the membership list.

In September THLA NEWS will publish the first issue of Vol. 9. We welcome, and indeed, solicit your contributions and suggestions. It is our vehicle for exchange and communication. When we all participate we continue to keep the NEWS an effective and viable publication. Any member of the NEWS team will be glad to hear from you.

Have a great summer!

Marjory Morphy

It is with certain nostalgic feelings that I write this last editorial for the THLA NEWS. After having been on the editorial team for 3 years, I can say with certainty that it was a very enjoyable, sometimes hectic, but always enriching experience. Being involved with our members, particularly the executive, has made me appreciate the potential, both real and untapped, of our association.



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There are many people I need to thank, but since these are not the Academy Awards, and since as editor, I am very aware of the cost of every extra line, I will mention a limited number. **Rita Shaugnessy** and **Jan Hendricks**, as my predecessors, taught me the "ropes" and gave me the confidence to continue in their footsteps. Our outgoing president, **Tsai-o Wong**, is a person whose leadership qualities I greatly admire, and who, by example, inspired us to give that little bit more. I was grateful for the excellent assistance of the other 2 members of our team, **Marjory Morphy** and **Bonnie Brownstein**. Lastly, I must thank my husband, **Martin Tammemagi**, who is not a THLA member, but who spent so much time helping me with the technical and computerized aspects of the NEWS production, that he sometimes referred to it as "our newsletter".

There are a number of additions to this issue of the NEWS that I would like to draw your attention to. As well as that very important Membership Renewal form, we are including a copy of a letter to the Executive Director of the RNAO, written by our president **Tsai-o Wong**, on our behalf, expressing concern over the closing of the RNAO Library. This is followed by a copy of the response from RNAO's Director of Member Programs.

Other items that should be of interest are: an MLA Fact Sheet on "The Value of the Hospital Library"; the Terms of Reference for the Joint SRCMSL/CISTI/CHLA Interlibrary Loan Committee, and for the CHLA/ABSC Task Force on the

CHA/MIS Guidelines; and an order form for CHLA's Standards for Canadian Health Care Facility Libraries, 1989.

Goodbye, and may you have a very enjoyable summer!

Anne Kubjas
Senior Editor

INSIDE CIRCUIT

PRESIDENT'S MESSAGE

What a successful dinner meeting to end the year! Sixty-nine members wined and dined by candlelight in Massey College's beautiful dining hall. Thanks to CanebSCO and Serials Management Systems again for their financial support. **Susan Murray** did a wonderful job making all the arrangements. **Bob Rae**, Ontario N.D.P. Leader, enthusiastically spoke about the government and healthcare, and patiently answered questions from the audience.

As I write my last "President's Message" column, I feel a sense of relief and accomplishment. We did try hard to meet your needs by offering more programs and changing the meeting schedule to accommodate as many members as possible. However, there is always room for growth and improvement, and your new Executive team will undoubtedly need your continued support and assistance.

In conclusion, I would like to express my gratitude to all the Executive members for their hard work and dedication. As my active two years as President-Elect and President ends, I look forward to serving

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our new President, **Susan Murray** and the incoming Executive members, **Eva Gulbinowicz**, **Colleen Mulloy**, **Rosemary Ulliot**, **Margory Morphy**, **Bonnie Brownstein**, and **Susan Hudson**. The new team will be busy during the summer planning programs for the coming year. I urge you to forward your suggestions to Eva immediately.

Enjoy a happy and safe summer!

Sincerely,
Tsai-o Wong

THLA CE COURSE ON END-USER SEARCHING APRIL 11, 1989

Speaker **Linda Baker**, McMaster Health Sciences Library, who has been training end users at McMaster for seven years, offered a great deal of practical advice about planning and running end-user training courses. She stressed the importance of setting goals and objectives, and conducting a needs assessment. It is best to group people with similar interests and levels of experience, and to keep groups small; A combination of lecture, demonstration, and hands-on practice seems most effective. Request a free password from CISTI for the session. Lynda ended her presentation with a discussion of special considerations in training users on CD-ROM. Lynda distributed a useful bibliography on End-User Searching: Online and End-User Searching:CD-Rom.

Since the meeting, Lynda has sent copies of some of the overheads from this session. These are available from the THLA Executive.

She recommends the following:

Feinglos, Susan. Medline: A Basic Guide to Searching. Chicago: Medical Library Association, 1985.

The Basics of Searching Medline: A Guide for the Health Professional. Bethesda, MD: National Library of Medicine, rev. ed. 1989.

The latter is now available from NTIS, Publication no. PB89-146179/GBB.
Price:\$20.50 US + \$3.00 US for shipping & handling. Prepaid.
National Technical Information Service
5285 Port Royal Road
Springfield, VA 22161
(703) 487-4650 for phone orders with deposit accounts or credit cards.

Thanks to **Elizabeth Reid** and **Carole Tullis** for arranging the facilities and refreshments; and to **Eleanor Hayes** for handling the sale of the Union List Supplement at the meeting.

ANNUAL DINNER MEETING MAY 15, 1989

The annual dinner meeting was held at Massey College on May 15, with 69 people attending. This year we were fortunate to have the support of Canepsco/McAinsh, who covered the cost of wine served at dinner. Everyone enjoyed the delicious dinner of chilled lemon soup, filet of sole, and Bavarian creme, served by candlelight in Massey College's stately dining hall.

Tsai-o Wong, outgoing President, welcomed everyone and thanked the many people who

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have helped make 1988-89 such a successful year for THLA. **Mary Boite** introduced the 1989-90 Executive: **Susan Murray**, President; **Tsai-o Wong**, Past-President; **Eva Gulbinowicz**, President-Elect; **Colleen Mulloy**, Treasurer; **Rosemary Ulyot**, Secretary; **Marjory Morphy**, Editor THLA NEWS; **Bonnie Brownstein**, Associate Editor; **Susan Hudson**, Assistant Editor. Tsai-o then presented THLA's first Honorary Life Membership award to **Eleanor Hayes**, in recognition of her many years of committed service to library users and colleagues, and her dedicated efforts as editor of the fifth edition of the THLA Union List of Periodicals.

The guest speaker, **Bob Rae**, Ontario N.D.P. Leader, gave an eloquent and provocative speech on the government and Medicare. Our universal health care system is increasingly under stress. Our aging society places ever-growing demands on the system, and raises many issues about the quality of life. New expensive technology now makes it possible to prolong life. Our culture, with its emphasis on youth and health, has developed unrealistically high expectations of health and health care. Finally, women are no longer willing to be paid low wages for health care services. Our universal health care system represents a social contract, and ethical statement about our values as a society, and it must be preserved. We must commit ourselves to financing the system, but also to humanizing it, reducing our dependence on technology and shifting our focus from institutional to community-based care. A major challenge for

our community will be to determine how to provide for our health needs realistically, while sustaining our moral and human values, and still be able to meet our other equally urgent social needs.

Special thanks to **Susan Murray** for organizing a thoroughly enjoyable evening.

FIRST RECIPIENT OF HONORARY LIFE MEMBERSHIP 1989 ELEANOR HAYES

Eleanor Hayes began her library career in the Academy of Medicine Library in 1957. In 1970, she became the Librarian in the Sidney Liswood Library at Mount Sinai Hospital. She became Chief Librarian in 1976 and retired from that position in 1988.

She has been an active and dedicated, long-time member of both THLA and the Canadian Health Libraries Association. She edited the entire 5th edition of THLA's Union List of Periodicals and co-edited the Supplement to this. She is a member of the Union List Strategic Planning Committee.

For over 30 years, Eleanor has provided committed service to library users and library colleagues. Her conscientious efforts have won the respect and affection of us all.

Her nomination for the presentation of THLA's first Honorary Life Membership is an acknowledgement and appreciation of her contribution to the library community.

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SUGGESTIONS FOR MEETINGS IN 1989/1990

Thank you go out to **Joanne Marshall, Elizabeth Reid, Gayle Casey-Fitzgerald, Susan Hendricks** and **Rita Shaughnessy** for these most helpful suggestions for next year's meetings:

1. MIS Guidelines/Standards for Hospital Libraries.
2. New CAN/OLE System (should be out in 1989).
3. Techniques for Effective Presentations.
4. Keeping Statistics - best indicators of measuring efficiency and productivity.
5. Managing Small Libraries (supervision of 2-3 staff).
6. Envoy 100 - Uses & Abuses in Libraries.
7. Strategic Planning for Libraries.
8. Budgets.
9. Primary Care Medicine.
10. Cancer Searching.

Another topic of great interest might be MEDLINE on CD-ROM. I quickly checked with several libraries to see which systems they presently had or would be getting soon:

CD-Plus:

1. Dentistry Library/U. of T.
Contact: **Susan Murray** 979-4372
Susan Goddard 979-4371
2. **Fudger Medical** Library/Toronto General Hospital will be getting it in a few weeks. Contact **Jennifer Bayne**, 340-3429.

SilverPlatter

1. Hospital for Sick Children
Contact: **Deidre Green**, 598-6695
2. Ontario Cancer Inst. Library will be getting it in a few weeks. Contact **Carol Morrison**, 926-4482.

3. St. Michael's Hospital Library have it on approval. Contact **Anita Wong** or **Bonnie Brownstein**, 864-5059.

Cambridge Scientific

1. Sci.-Med. library/U. of T.
Contact **Elaine Wright**, 978-8619.

If anyone has further suggestions, please phone President-Elect **Eva Gulbinowicz**, 965-2561

Susan Murray
President

INTEREST GROUPS

CONSULTATIVE COMMITTEE

The members of the Consultative Committee have been meeting on a fairly regular basis over the past few months, as implementation plans for the Consortium proceed. The anticipated date for the establishment of the formal Consortium remains the fall of 1989.

DISABILITY RESOURCE LIBRARY NETWORK

The DRLN met on April 18 at the G. Allen Roeher Inst. and discussed the results of their survey of members. It was agreed that future meetings would focus on a theme such as automation or classification schemes. The next meeting will be on Tues. Sept. 19, 2:30 - 4:30 p.m. at the North York Central Library, 5120 Yonge St. at the North York Centre subway stop. The topic will be automation. For more details contact **Joanne Bar**, 395-5581.

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CONTINUING EDUCATION

**THE SECOND TORONTO CONFERENCE
ON DATABASE USERS
OCTOBER 12-13, 1989**

Objective: To bring together people from the industrial and academic communities who are concerned with the behaviour of database users.

Topics: User demographics.

Methods of studying use behaviour.

User training and assistance techniques.

Recent changes in database content and technology.

Sponsors: FLIS, U.ofT. and the Can. Assoc. of Data & Professional Services Organization.

Cost: \$195 (\$160 US).

students: \$35 (\$28 US).

Contact: Prof. Charles Meadow,
Conference Chairman,
Faculty of Library & Information Science,
University of Toronto,
140 St. George St.
Toronto, Ont. M5S 1A1
(416) 978-4665

FACES & PLACES

IN MEMORIUM

Linda Devore and the staff of the Sidney Liswood Library, Mount Sinai Hospital, announce with sadness the recent passing of **Frank West**, Library Clerk. He will long be remembered as a fine worker and a good friend. As expressions of sympathy, memorial donations may be made to the Frank West Library Fund, Mount Sinai Hospital.

MEMBERSHIP CHANGES

New Addresses:

Roger Smithies
Information Consultant
Alexander Consultant Group
20 Bay St., Suite 1900
Toronto, Ont. M5J 2N9
868-5501

Easter Seal Society
Resource Centre
200-250 Ferrand Dr.
Don Mills, Ont. M3C 3P2
421-8377

New Phone No.:

Fudger Medical Library
Toronto General Hospital
340-3429

Correction to Union List Suppl:

The circulation phone number for the **Dentistry Library** was incorrect: it should have been 979-4560. Apologies to the Pharmacy Library, which has been getting some of our calls!

MARKETPLACE

POSITION AVAILABLE

A part-time Professional Librarian with an MLS and some health care experience is required for the Continuing Medical Education Resource Centre at U. of T. The hours are flexible to a maximum of 15 hrs. per week. The job involves mainly on-line searching, some reference work, but provides a lot of scope for creative activities. Contact **Margaret Haines-Taylor**, Continuing Medical Education Of-

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Office, Faculty of Medicine,
Medical Science Bldg., U. of
T., M5S 1A8, or call 978-3704.

JOURNALS AVAILABLE

The Whitby Psychiatric Hospital
Staff Library has the following
duplicate journals available:

American Psychologist (1958-
1975);

Canadian J. Behavioural Science
(1958-1987)

Canadian Psychologist (1958-
1987)

J. Abnormal Psychology (1958-
1975)

J. Consulting & Clinical
Psychology (1958-1975)

Ontario Psychologist (1958-
1987)

Psychological Bulletin (1958-
1975)

contact: **Cathy Ward**,
Staff Library,
Whitby Psychiatric Hospital
P.O. Box 613,
Whitby, Ont.
L1N 5S9

The Faculty of Dentistry
Library has the following
available:

Union List of Scientific
Serials in Canadian Libraries,
11th ed., 1985 (3 vol.)

Kessel. L. & Boundy, U. Diag-
nostic Picture Tests in Or-
thopedics. (Chicago): Year
Book, 1988.

Kelly, S. Mastering Wordper-
fect. Sydex, 1986. (for ver-
sion 4.1)

BMC Vol. 10, no.4.

Contact: Faculty of Dentistry
Library, 979-4560.
(can send HPI).

Toronto Health Libraries Association



Tsai-o Wong, President
Toronto Health Libraries Association
c/o Health Sciences Library
The Mississauga Hospital
100 Queensway W., Mississauga
Ontario L5B 1B8

April 27, 1989

Dr. Gail Donner
Executive Director
Registered Nurses Association
of Ontario
33 Price Street
Toronto, Ontario M4J 1Y3

Dear Dr. Donner:

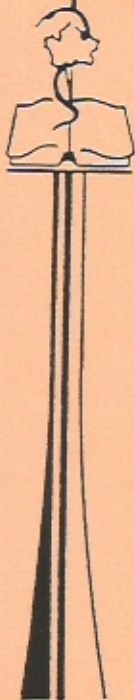
Writing on behalf of the Toronto Health Libraries Association, I would like to express concern over the recent closure of the RNAO Library. We recognize that economic realities require your association to assess its functions and services. The decision to close the library, however, has great implications for the entire health care community, and most especially, the nursing community.

The RNAO Library was used extensively by other health sciences libraries in Toronto and the surrounding area to meet the nursing information needs of RNAO members through inter-library-loans. The special knowledge and skills of the Librarian, Mary Boite, have been crucial to maintain the RNAO Library's quality collection and excellent reference services.

The loss of RNAO Library's unique collection is devastating. The impact has already been felt: we can no longer access the collection. Many of the provincial nursing journals as well as the valuable National League for Nursing and American Nurses' Association publications are available only through RNAO Library. It is quite possible that the absence of these resources could result in administrative decisions based on incomplete knowledge of the current practices or beliefs of trend-setting organizations.

RNAO members who are staff nurses will be affected not only through the decisions of their nursing administration, but also in the area of continuing education. The proposed baccalaureate requirement for entry to practice will result in a greater number of academic, information-seeking, research-oriented members in RNAO. Practicing nurses taking the Nursing Unit Administration course, upgrading themselves in anticipation of the new academic standards, or taking post-diploma continuing education courses all will need resources which, until now, were available only at the RNAO Library. RNAO members who work in nursing homes, public health units, and rural communities have relied on the RNAO Library for their continuing education needs. It seems a paradox that as the nursing profession lends more importance to research and information, the RNAO has decided that it no longer values the library collection and services upon which good research depends. To quote an RNAO mandate, "RNAO is there when nurses seek continuing education"; we hope that RNAO is also there when nurses need quality information services and resources.

(continued. . .)



Dr. Gail Donner

- 2 -

April 27, 1989

With the closure of the RNAO Library, a number of questions have been raised by our Toronto Health Libraries Association membership:

- 1) Are there alternative means to serve your membership's need to access information resources?
- 2) Are there staff at RNAO who can serve as information brokers, or continue to update the collection?
- 3) Have the RNAO executive considered staffing a professional librarian on a part-time basis; or, establishing a formal liaison with institutions which have nursing information collection?

Please reply at your earliest convenience. We would be pleased to meet with you to discuss our concerns.

Respectfully,

A handwritten signature in cursive script, appearing to read "Tsai-o Wong".

Tsai-o Wong (Mrs.)
President

TW/jc

cc -Ms. Elisabeth Jensen, President, RNAO
-Mrs. Dorothy Anyas-Wei, Secretary,
Peel Chapter of RNAO



REGISTERED NURSES

ASSOCIATION OF ONTARIO

May 10, 1989

Mrs. Tsai-o Wong
President
The Toronto Health Libraries Association
c/o The Health Sciences Library
The Mississauga Hospital
100 The Queensway Street West
Mississauga, Ontario
L5B 1B8

Dear Mrs. Wong:

In response to your letter of April 27, 1989
addressed to Dr. Gail Donner, Executive Director,
I am responding as Gail is no longer with RNAO.

I appreciate the concern expressed in your letter on
behalf of librarians who belong to the Toronto Health
Libraries Association. In February 1989, the Board
of Directors made a decision to close the library but
maintain a support service to staff and members working
with staff on major projects. This decision was
based on the current financial situation of the
Association.

Regarding staff resources, we do have a Consultant,
Professional Issues, Gail Lindsay, who is available
to help members of RNAO who are needing information
around particular issues.

I will review your letter and get back in touch
with you at a later date if there are any answers
to the specific questions that you posed.

Yours truly,

Mary M. Wheeler, RN
Director, Member Programs

33 PRIDE STREET

TORONTO, ONTARIO

M1W 1Z2

TEL 416/923-3523

FAX 416/923-4494

JOINT SRCMSL/CISTI/CHLA ILL COMMITTEE

Members

Donna Dryden, Royal Alexandra Hospital (CHLA)
Claire MacKeigan, CISTI - ILL
Myra Owen, University of Ottawa (ACMC)
Bonnie Stablefore, Health and Welfare Canada (ACMC)
Maureen Wong, CISTI - Health Sciences Resource Centre

Terms of Reference

The Joint SRCMSL/CISTI/CHLA ILL Committee will consist of one representative from each of the sponsoring groups and up to two additional members as recommended by the three sponsoring representatives in order to provide additional expertise as deemed necessary. A Chair will be elected from within the Committee by its members.

The Committee will report twice (in the Spring and Fall of 1989) on activities to SRCMSL, CISTI, and CHLA Heads before issuing a final report in February of 1990.

The duties and responsibilities of the Committee are as follows :

1. To find ways and means of managing the volume of interlibrary loans efficiently and effectively and improving the speed of transactions by:

- a) coordinating any research in this area with research activities currently being conducted by CARL libraries, the National Library, and CISTI;
- b) reviewing both commercial and in-house ILL software packages (e.g. University of Calgary, Waterloo);
- c) recommending ways to enhance existing and/or to develop new national and local union lists of serials;
- d) re-examining CISTI/Health Sciences Resource Centre's role in the ILL process;
- e) exploring the feasibility of making greater use of electronic networks and gateway services;
- f) exploring the use of new communications hardware and software (including fax);

and

- g) developing a uniform set of ILL lending policies for all health sciences centres.

2. To consider and recommend alternatives to the current methods of funding ILL's, e.g. subsidies, creation of local or national funding pools, uniform maximum/minimum charges, etc.

CHLA/ABSC TASK FORCE ON THE CHA/MIS GUIDELINES

Members

Jennifer Bayne, Co-Chair, Fudger Medical Library, Toronto General Hospital
Ada Ducas, Library Services, Health Sciences Centre, Winnipeg
Susan Hendricks, Co-Chair, Educational Resource Centre, Oshawa General Hospital
Joyce Kublin, Library, Valley Health Services Assoc., Kentville, N.S.
Jan Greenwood, Secretary, Library, Ontario Medical Association, Toronto
Johann Van Reenen, Ex-Officio, Victoria Medical and Hospital Libraries, Greater Victoria Hospital Society

Terms of Reference

The role of this Task Force is to gather background information on workload measurement systems, and to assess the CHA/MIS Guidelines prior to submitting recommendations for consideration by the CHLA/ABSC Board.

1. The Task Force will gather background information by:
 - 1.1 Developing an annotated bibliography of key articles.
 - 1.2 Determining the extent to which librarians at MIS test sites are involved in their hospital's MIS project.
 - 1.3 Examining the extent and nature of current statistics recording in Canadian hospital libraries.
 - 1.4 Obtaining a perspective on the extent to which comprehensive workload measurement systems have been adopted in hospital libraries.
2. The Task Force will assess the CHA/MIS Guidelines by:
 - 2.1 Evaluating the utility of the MIS Guidelines for libraries.
 - 2.2 Defining which library operations might be monitored.
 - 2.3 Determining the major barriers to implementing a national workload measurement system.
3. The Task Force will maintain liaison with the CHLA/ABSC Board and members by :
 - 3.1 Suggesting a program of information and education to the Coordinator of Education.
 - 3.2 Submitting written reports to the Board for discussion at its Fall and Winter meetings.
 - 3.3 Presenting an oral report at the AGM.
 - 3.4 Transmitting the concerns of CHLA/ABSC members about the workload measurement systems to the Board.
 - 3.5 Publishing a report on the Task Force's progress in each issue of *Bibliotheca Medica Canadiana*.
4. The Task Force will coordinate the development of hospital workload measurement standards by:
 - 4.1 Developing a clearinghouse for information and expertise in workload measurement systems for CHLA/ABSC chapters and individual members.
 - 4.2 Developing practical guidelines/standard formulae to assist health care librarians in implementing workload measurement programs.
 - 4.3 Making recommendations through the CHLA/ABSC Board to the National Hospital Productivity and Improvement Program (MIS Project Team).
 - 4.4 Developing a proposal for the Health and Welfare Task Force on Improving Hospital Productivity to gain assistance in designing, implementing and financing a national workload measurement trial system.