



THLA NEWS

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of CHLA/ABSC

Vol. 19, No. 1, 1999

Greetings and Solutions!

Yes I did say solutions. Thanks to the information gathered in the 'members survey' last fall ('98) the executive have planned and are planning a year of CE and related events that will, in part, support the needs of our ever-evolving profession. Over the years THLA has become an organization whose members work in special, academic, and public library settings. Various types of institutions are also represented in our membership from the traditional hospital based libraries to special information centres that are private or governmental or corporate in orientation. Representing such a wide variety of health library types allows for a more open liason with other professional organizations such as SLA (Special Library Association), CASLIS (the special libraries interest group within the Canadian Libraries Association), OHLA (Ontario Health Libraries Association), UNYOC (Upper New York & Ontario Conference), as well as CHLA (Canadian Health Libraries Association) and MLA (Medical Library Association). A good number of THLA members have memberships in at least two or more of the above organizations if not more.

It is with the above in mind that at least 40 CHLA and THLA members were able to take advantage of the wonderful PubMed "Making the Transition" course on August 20 offered by the animated folks from the New York Academy of Medicine, Andrew Hamilton and a fellow presenter. This day-long event was made available in Canada by the National Library of Medicine (NLM) for the first time due the generous sponsorship of UNYOC and CHLA along with the great organizing work of Elizabeth Reid. Thank you to all involved for bringing us such a high quality workshop.

As some of you already know CHLA has provided some developmental funding for the "Net Explorations: Finding the Internet Evidence" workshop. Additionally, MLA has approved this workshop for 4 CE credit hours. This course will be available to local members and current members of the above mentioned organizations at no charge on October 29th (see advertisement on page 6). This same workshop will be one of the CE events at the MLA/CHLA Vancouver conference in May of 2000. Dr. Evans and I are very honored to be able to conduct this workshop for Health Librarians as we have for medical trainees over the past two years.

I am looking forward to working with all the new members of the THLA executive as well as the "seasoned" members like the very collaborative Karen Smith (Purdue-Fredrick Library) who has the challenging role of Past-President this year and our 'beyond dedication' Secretariat headed up by Dorothy Davey and staff. Anne Taylor-Vaisey (CME U of T Resource Centre) is promising some exciting new venues for our Holiday and Spring Banquets and we are most pleased to have her on board as President-elect. All the members of your executive are looking forward to an exciting year and welcome your involvement and ideas as always. Don't forget the "THLA News" contribution deadlines (posted on page 9 of this issue).

While I do miss the very dedicated and co-operative members of the executive from 1998-99, the new millenium awaits so let's go for it!!

Later, *Anita Lambert-Lanning, THLA President*

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LIBRARIES ASSOCIATION**
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An official chapter of CHLA/ABSC

Faces & Places

THLA Directory Corrections & Additions

Sandy Iverson

Learning Resources Centre
The Canadian College of Naturopathic Medicine
1255 Sheppard Avenue East (at Leslie)
North York, ON M2K 1E2
TEL: 498-1255 x246
FAX: *498-9763*
INT: siverson@ccnm.edu

Dannie Kan

Glenn Gould Memorial Library
Scarborough Grace Hospital
3030 Birchmount Road
Toronto, ON M1W 3W3
TEL: 495-2437
FAX: *495-2562*

Ani Orchanian

Health Sciences Library
University Health Network
5th Floor, 610 University Avenue
Toronto, ON M5G 2C4
TEL: 946-2081
FAX: *946-2084*
INT: ani_orchanian@pmh.toronto.ca

Angela Osterreicher

Health Sciences Library
Oakville-Trafalgar Site
Halton Healthcare
327 Reynolds Street
Oakville, ON L6J 3L7
TEL: (905) 338-4690 x6746
FAX: *905-338-4454*
INT: otmh@library.utoronto.ca
Angela is replacing Joanne Radulovitch for maternity leave

Shahida Rashid

Dr. R. Ian Macdonald Library
Sunnybrook Site
Sunnybrook & Women's College Health Sciences Centre
2075 Bayview Street
Toronto, ON M4N 3M5
TEL: 480-6100 x2560
FAX: *480-6848*
INT: shahida.rashid@swchsc.on.ca

Penka Stoyanova

Health Sciences Library
Orthopaedic & Arthritic Campus
Sunnybrook & Women's College Health Sciences Centre
43 Wellesley Street East
Toronto, ON M4Y 1H1
TEL: 967-8545
FAX: *967-8593*
INT: library@ortharth.toronto.on.ca

♥Congratulations to Joan Bartlett who was married this summer. Yet another endeavour to add to her list!

♥Best wishes to Rebecca Strange who will be getting married this November.

The University Health Network

The Toronto Hospital has changed its name to the **University Health Network**. The Network is made up of Toronto General Hospital, Toronto Western Hospital, Princess Margaret Hospital, and Toronto Medical Laboratory. Each hospital will retain its identity and name within the Network. The new web address for the UHN is www.uhealthnet.on.ca.

Email addresses for UHN staff have now been changed over to the new @uhn.on.ca address. The old addresses will be forwarded for the next year, and then discontinued. The new format looks like:

FirstName.LastName@uhn.on.ca
i.e. Marina.Englesakis@uhn.on.ca

Please be sure to update the email addresses of your UHN contacts.

THLA/Consortium Union List

The new 13th edition (1999) of the Union List is coming out soon. Please be sure to check out the new filing rules and codes for libraries.

More Faces & Places

Consumer Health Information Service

Notice of Change of Hours

Beginning November 1, 1999 the hours of the Consumer Health Information Service, Toronto Reference Library, will change to:

In-person, and local telephone service within the Toronto local calling area, 416-393-7056, hours:

Monday, Tuesday, Thursday, Friday -12 Noon-4 p.m.
Wednesday - 12 Noon-8 p.m.
Saturday -1-5 p.m.

Toll-free service for Ontario residents outside the Toronto local calling area, 1-800-667-1999, hours:

Monday-Friday -10 a.m. -Noon, 2-4 p.m.

Canadian College of Naturopathic Medicine

On August 30, 1999 the Canadian College of Naturopathic Medicine moved to its larger, permanent location. The Grand Opening celebrations will take place on Saturday, November 13, 1999 from 12 noon to 4:00pm.

The new address:

The Canadian College of Naturopathic Medicine
1255 Sheppard Avenue East
North York, Ontario
M2K 1E2
www.ccnm.edu.

Canadian Memorial Chiropractic College

The Canadian Memorial Chiropractic College is introducing new Document Delivery charges, they are:

*THLA Members \$5.00 + CANCOPY Charge

CANCOPY Charges are :

An article that is 7 pages or less is \$4.00

An article that is 8 pages or more is \$8.00

Employment Wanted

Liz Groskorth is a librarian seeking part time employment (2-3 days per week) in health sciences librarianship or other special librarianship. She has been employed at Mount Sinai Hospital, CCH Canadian Ltd. and AECL CANDU. For more information or to request a resume, please contact Liz at 416-733-7544 or at laser4116@hotmail.com.

Employment Opportunity

University Health Network

The University Health Network, Princess Margaret Hospital division, is looking for a temporary full-time Patient & Family Resource Centres Coordinator. The person in this exciting new position will plan and organize all aspects of the resource centres at PMH in collaboration with the Directors of Patient Education and the Libraries. This involves purchasing and cataloguing resources, supervising volunteer personnel, monitoring the resource centres' budget, and providing service to hospital staff, patients, and visitors.

We are looking for someone with an MIS or recognized equivalent, and three years experience in at least two of the following settings: health sciences library, consumer health information centre, or special library setting. Applicants must be comfortable working in a Windows environment, and preferably have Internet design experience. Supervisory and project management experience would be assets. Excellent customer service and interpersonal skills are required as are excellent verbal and written communication skills.

The position has a strong likelihood of turning into a permanent full-time one, depending on the success of the centres and the incumbent.

Interested candidates should submit their resumes as soon as possible to:

Jennifer Bayne, Director, Libraries,
585 University Avenue, Bell Wing 9th floor- 601,
Toronto, ON, M4L 3H1
ph: (416) 340-3549
fax: (416) 340-4384
e-mail: jbayne@torhosp.toronto.on.ca

THLA Treasurer's Report

THLA Financial Statement, 1998-1999 Year Ending June 30, 1999

Balance Forward	Bank statement, June 30, 1998	2,653.65
Inflows	Annual Dinner 98	30.00
	Christmas Party	-745.09
	Donation	1,150.00
	Interest	33.01
	Membership Renewal	3,165.00
	THLA Dinner 99	-1,048.82
	THLA Mid Winter	240.00
	Total Inflows	5,477.75
Outflows	CHLA	20.69
	Misc.	108.42
	Secretariat	2,120.19
	Survey	10.59
	Total Outflows	2,259.89
Total	Balance Forward	3,217.86

Prepared by Pamela Richards,
THLA Treasurer, 1998-1999



"Don't agonize. Organize."

Florynce Kennedy

Tips & Tricks

Email Netiquette before "Wear Sunscreen"!

RobertS Rules of Internet Order
(by RobertS@decus.ca)

1. Keep your cool.
2. Understand that bandwidth, the space for information to travel in, is a shared resource, held in common by all. Respect other people's right to use bandwidth, as they respect yours. This has several corollaries:
 - keep it short
 - Keep it relevant
 - be as clear and concise as possible.
3. Keep your cool. Don't waste bandwidth by sending out public messages chastising people who, in your opinion, are wasting bandwidth.
4. Broaden your understanding of the net. Understand the different types of systems that people use. Understand that just because *your* system allows you to send file attachments, doesn't mean that everyone can, and that the garbage attached to your message may just be an annoyance to them. Understand that most people see messages on a maximum 80 character wide screen, but that "quoting" an 80 column wide message makes it more than 80 columns wide. Understand that a lot of people come into the net through BBS or commercial online services and may have no idea what ftp, telnet, gopher and WWW are. (If you don't know what these are, understand that a lot of people use them every day, and may send you instructions and advice assuming you know how to use them. "Finding It On the Internet", by Paul Gilster, is a good book for finding out how to access resources using only email.)
5. Keep your cool.
6. Depending upon who you believe, there are between three million and fifty million people on the Internet. That is somewhere between the population of BC and twice the population of Canada. Many of those people are nice. Some of them can be short tempered at times. Some of them are old, some young. Some are downright nasty and evil. As you explore the net, you will run into all kinds. Bear this in mind.
7. Keep your cool. Remember, as the saying goes, it's all just ones and zeros. They can only hurt you if you let them upset you.
8. You *can* do business on the Internet. But remember that email provides the recipient with an automatic "caller ID". Don't waste bandwidth. Don't waste people's time.

Net people respect information, but *hate* hype. Respect the topics in public discussions.

9. Keep your cool.

10. Humour can be very easily misconstrued. Sending messages is easy, and it can be tempting to toss off a quick quip in reaction to an email message or posting. Be careful. Your quip can easily be read as an insult, particularly if the original poster feels deeply about what they wrote. Especially in a public discussion, it is likely that the receiver takes something more seriously than it might have been meant. And remember that nobody who has been on the net for any length of time is impressed by a really insulting message that ends up with the sentence: "For the humour-impaired: insert a :-) every three words."

11. Keep your cool. Even if you have been flamed publicly, anyone with any brains will be able to see who the idiot really is. If you maintain a dignified silence, you may find that others will defend you. Always more satisfying.

12. You will see some odd markings on online messages that you don't see in normal text. This is because online text generally can't support boldface, italics, underlining or any other form of emphasis. Emphasis is most often marked by *asterisks* on either end of the word or phrase. (This is akin to italics.) Some people use underscores to denote that a word or phrase should be underlined. (This is fairly rare on the net, and mostly used for references.) Text that is typed ALL IN CAPITAL LETTERS stands out, and is referred to as "shouting". (Messages typed completely in capital letters is the sign of a newcomer not used to net behaviour.) The "smiley" or "emoticon" typed with a colon, hyphen and right parenthesis :-) is a sort of sideways "happy face", and is used to denote humorous intent. (There are endless variations on the smiley: I have a collection of about 800 entries.) You will also see the most absurd acronyms on the net: btw (by the way), fwiw (for what it's worth), imho (in my humble opinion) the use of these acronyms is much more likely to confuse and annoy people than to promote effective communications.

13. Keep your cool. Communicate effectively, and help others keep theirs.

14. When sending a message, please use a subject that clearly indicates what the topic is about. Many net workers

receive hundreds of mail messages in a day: a complete and accurate subject line is very helpful. Also, when "replying" to a message or posting, be sure that your reply still pertains to the subject. If your reply isn't along the same lines, then don't "reply"; send a new message instead.

15. Keep your cool. Be specific.

16. Read carefully, especially if you think you disagree with something. People tend to read email and postings too quickly, and to fail to understand the real intent behind a message. Especially if you want to reply to something, read it three or more times before you start to write.

17. Keep your cool. Read it again.

18. sPelling kountz. Too does syntax grammar and. A number of Internet posters feel that, since the medium is ephemeral, messages do not need to be composed with care.

This shows a lack of respect for those who will spend time trying to read and understand the message. Remember the Usenet warning: "This message will cost the net hundreds, if not thousands, of dollars to post to all machines. Are you sure you want to do this?" If it is not worth the time to correct your spelling and grammatical errors, it isn't worth posting. Read the postings of others forgivingly, but your own harshly.

19. Keep your cool, D00DZ!

20. There is *NO* rule 20.

21. Keep your cool.

copyright Robert M. Slade, 1994

A new meta search engine of interest:

FAST- Search the web
www.alltheweb.com

Do you have ideas for tips? Are there topics you'd like to see covered?
Contact Marina Englesakis,
Newsletter Editor:
(416) 603-5800 x2137
Marina.Englesakis@uhn.on.ca



THLA and CHLA are pleased to sponsor the following MLA approved course worth 4 contact hours MLA CE credit (with certificate).

Net Explorations: Finding the Internet Evidence

This is an interactive computer-based lab course. After taking this course the participant should be able to: 1) identify new ways to use NLM PubMed to find evidence more effectively; 2) use Internet search engines (e.g. AltaVista & a 'new' meta engine more reliably; 3) understand when it may be more appropriate to search for critically appraised topics (CATS) rather than systematic reviews such as those found in the Cochrane Database; 4) understand the premise behind such concepts as NNT, relative risk, risk ratio, and sensitivity & specificity in an EBM approach to finding information; 5) become familiar with the fundamentals of using an "Educational Prescription" to evaluate full text evidence-based documents on the web.

This course will be offered at no charge 1-time only to THLA, Ontario regional CHLA chapter members, OHLA, SLA, CASLIS, or UNYOC members ONLY on October 29th 1999 (9am to 1pm) at the University of Toronto downtown campus

Pre-register by October 21st 1999 at: 416 603-5306 or by e-mail: anita.lanning@utoronto.ca

Net Explorations Instructors

michael.evans@utoronto.ca

Michael Evans, MD, CCFP. Mike is the co-founder, co-ordinator, and major author of the popular Critical Appraisal section of the journal "Canadian Family Physician" which was voted the most popular new series in CFP 1997-98 (see: <http://www.cfpc.ca/cfpcritindex.htm>) Mike is a research scholar with the Family Healthcare Research Unit(FHRU) at the University of Toronto. Additionally, Mike is a staff physician and teacher in the Department of Family & Community Medicine at the University of Toronto at the Toronto Western Hospital (a division of the University Health Network). Specifically he teaches courses in "critical thinking, research design, and mental health". Mike is currently working on multiple provincial guidelines and is investigating how to disseminate this information so that it can actually be used in the busy primary care setting

anita.lanning@utoronto.ca

Anita Lambert-Lanning (BA, MLS) is a Research Librarian at the Department of Family and Community Medicine at the Toronto Western Hospital (a division of the University Health Network) where she maintains a core collection of Primary Care Research and Education material and a small computer learning centre. She works as a research associate, clinical librarian, and instructor of clinical clerks and residents in research methods and medical informatics. She is the recipient of the 1998-9 award for excellence in teaching for the development and use of 'Innovative Instructional Methods' at the U of T DFCM. Along with Rita Shaughnessy,MLS, she has co-edited a "Workbook for the completion of the DFCM - U of T Resident Academic Project" and is co-author of two pilot studies about the use of clinical guidelines in Family Medicine (CMAJ'93..VBACs, CFP'95...chlamydia trachomatis, and a CME review on the 'use of the Internet by Family Physicians' CFP'97). She completed her Honors BA in Communication Studies at York University in 1988 and her Master of Library Science at the University of Toronto in 1994. Anita is the current president of THLA in Toronto and the web developer/administrator of the following web site:

<http://dfcm18.med.utoronto.ca/twhdfcm/home.htm>

Continuing Education/Upcoming Events

Faculty of Information Studies University of Toronto

For more information, contact Marcia Chen (416) 978-7111;
Fax: (416) 971-1399; conted@fis.utoronto.ca or
www.fis.utoronto.ca/conted. Price range: \$100 - \$595.
Discount for early registration.

Oct. 4 - Nov. 8	Methodology - Basic- Part 1
Oct. 13 - Dec. 15	Effective Project Management - More Than Software
Oct. 14 - Dec. 2	Genealogy for the Family Historian
Oct. 15 - Nov. 19	Building an Intranet
Oct. 15 - Dec. 17	Introduction to Java and JavaScript for Non-Programmers
Oct. 15	Records Management Program Administration I
Oct. 16 - Dec. 4	An Overview of Internet Technologies
Oct. 16 - Dec. 4	Web Site Implementation and Management
Oct. 17 - Nov. 21	Internet Search and Retrieval Strategies
Oct. 17 - Dec.	Internet Application Development
Oct. 18 - Dec. 6	Web Site Implementation and Management
Oct. 20 - Dec. 8	Strategies for a Web Presence
Oct. 21 - Nov. 25	Creation and Management Tools for a Dynamic Website
Oct. 21 - Dec. 9	Advanced Principles of Information Design
Oct. 22	Advanced Web Search Strategies
Oct. 23 - Nov. 27	Introduction to Structured Markup for Documents & Data: XML
Oct. 25 - Dec. 13	Multimedia Preparation for the Web
Oct. 29	Creating Web Documents, Part I: An Introduction to HTML
Oct. 29	Records Inventory & Retention Scheduling
Nov. 1 - Dec. 13	Internet Competitive Intelligence
Nov. 1 - Dec. 13	Methodology - Basic - Part 2
Nov. 5	Classification Systems
Nov. 5 - Dec. 10	Visual Design & Display of Information
Nov. 5	Windows Wide Open
Nov. 12	Sharpening Your Online Research Skills
Nov. 16 - Dec. 16	Multimedia Interface Design
Nov. 19	Creating Web Documents, Part II: Design and Functionality
Nov. 19	Micrographics and Imaging
Nov. 26	Finding Statistics Around the World

Consumer Health Information Service (CHIS) Toronto Reference Library

These free presentations are held in the Beeton Auditorium,
Toronto Reference Library, 789 Yonge St.

Wednesday, October 13, 1999 6:30 - 7:30 pm

Healthy Aging: Sex, Drugs And Rock 'n' Roll

Speaker: Dr. Barry Goldlist, MD,

Life expectancy has dramatically increased in the 20th century: 1 in 26 baby boomers is expected to live to 100. Learn how to maintain good health as you age. Dr. Goldlist will discuss the physiologic changes of aging, including the use and abuse of medications, and how to keep sexually and physically active.

Speaker: Dr. Barry Goldlist, M.D., University of Toronto, FRCPC, FACP, AGSF

Director of Geriatric Services at Toronto Rehabilitation Institute and University Health Network Certificate of Special Competence in Geriatric Medicine, Royal College of Physicians and Surgeons.

Dr. Goldlist is a Fellow of various medical organizations and an Associate Professor at the Faculty of Medicine, University of Toronto. He is the former President of the Canadian Society of Geriatric Medicine and the Section on Geriatrics, Ontario Medical Association.

Wednesday, November 10, 1999 6:30 - 7:30 pm

East Meets West: How to Sleep Better, Have More Energy, and Stay Healthier

Speaker: Dr. Fred Hui, MD

Dr. Fred Hui, a renowned, enthusiastic and dynamic speaker, has been successfully combining various treatment modalities from Western and Eastern Medicine in his medical practice since 1980. He uses "anything that works." Dr. Hui will explain and answer any questions you ever wanted to ask about all aspects of complementary medicine, including Chinese herbal medicine, acupuncture, chelation therapy, anti-aging hormonal therapy, and energy therapy.

Speaker: Dr. Fred Hui, M.D., University of Toronto Certificate, College of Family Physicians of Ontario
Dr. Hui writes and speaks extensively on complementary medicine and is a regular lecturer for the Acupuncture Foundation of Canada, Centennial College, and The Learning Annex. He writes a syndicated "Lifeline" column in the Toronto Star, is the host of a weekly radio program on health and wellness, and is currently writing a book on Useful Oriental Philosophies for Western Life.

MLA/CHLA 2000

24th Annual Conference
May 25-29, 2000
Vancouver, British Columbia

This year's conference theme is *Demystifying the Dragon*. An excellent array of speakers will focus on many of the issues in the health care and health information environment which need to be addressed if we are to meet the challenges and adopt strategies for building our bridge to the new millennium.

Vancouver is the host city. The conference will be held in the Vancouver Convention and Exhibition Centre, located in Canada Place. The conference hotels, Hotel Pan Pacific and the Waterfront Centre Hotel, are situated near the waterfront and are within easy walking distance of many of Vancouver's major attractions. Register by April 1st 2000 to avoid the late registration fee.

For full programme details, registration forms and other information, visit the MLA or CHLA/ABSC web sites:

www.mlanet.org/am/am2000/index.html
www.med.mun.ca/chla/english

*The THLA hopes there will be strong
representation from both the THLA and
CHLA/ABSC members at this joint
conference!*

Upcoming Conferences

ALA Midwinter Conference
January 14-19, 2000
San Antonio, Texas
www.ala.org/events/

SLA Winter 2000 Conference
January 20-22, 2000
St. Louis Marriott Pavilion
St. Louis, Missouri
www.sla.org/conf/

OLA Super Conference 2000
February 3-5, 2000
Metro Toronto Convention Centre
Toronto, Ontario
www.accessola.org

MLA/CHLA Joint Annual Conference
Demystifying the Dragon
May 5-11, 2000
Vancouver, British Columbia
www.mlanet.org/am/am2000/index.html
www.med.mun.ca/chla/english/

SLA Annual Conference
*Independence to Interdependence:
the next phase in the information revolution*
June 10-15, 2000
Philadelphia,
www.sla.org/conf/

CLA Annual Conference
June 21-25, 2000
Edmonton, Alberta
www.cla.ca/conference/conf.htm

ALA Annual Conference
July 6-13, 2000
Chicago, Illinois
www.ala.org/events/

THLA Advertising Rates

Acceptance of an advertisement does not imply endorsement of the product by the Toronto Health Libraries Association. Prices are per issue:

Full Page	\$200
Half Page	\$100
Quarter Page	\$50
Business Card (2" x 3.5")	\$25

Advertiser must provide camera-ready artwork for ads other than the Business Card. Colour advertising is not available. For more information, contact Marina Englesakis, Newsletter Editor, (416) 603-5800 x2137; email: Marina.Englesakis@uhn.on.ca.

THLA 1999 Events

Oct 21, 1999 CE Event: Net Explorations, please see page 6 of this newsletter.

Dec 16, 1999 Holiday Party, details to follow.



Have You Renewed Your Membership?

Please look in your cheque book to see whether you have renewed your membership for the 1999/2000 Membership year (June 1st – May 31st)

Send your membership fee with any address, phone, or email changes to THLA.

For more information, please contact:
Dorothy Davey, Secretariat
(416) 485-0377
or email
ddavey@inforamp.net



1999 - 2000 THLA EXECUTIVE

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THLA NEWS

Deadline for submissions

Vol. 19, No. 2 November 9, 1999
Vol. 19, No. 3 January 19, 2000
Vol. 19, No. 4 March 16, 2000
Vol. 19, No. 5 May 15, 2000