

THLA NEWS

Vol 15 No. 2, November 1995

This holiday season, join your friends and colleagues in the gracious Main Lounge of the University of Toronto's Faculty Club for the

ANNUAL THLA HOLIDAY PARTY!

DATE: Monday, December 4, 1995

TIME: 6:00 p.m.

LOCATION: University of Toronto Faculty Club, Main Lounge
41 Willcocks Street
(3 blocks south of Bloor, just east of Spadina)

ADMISSION: \$15.00 for THLA members, \$17.00 for non-members

Please pay at the door. Cost includes hot and cold hors d'oeuvres, eggnog (spiked!), non-alcoholic cranberry punch, a selection of seasonal desserts, and door prizes! Parking is available behind the Faculty Club for \$4.00 after 5:00 p.m. (coins required).

*For more information please contact THLA President Elect Colleen Mulloy.
Tel: 601-7964 FAX: 868-1790 Internet: cmulloy@mccarthy.ca*

In This Issue

THLA Dates, 1995-96	2	CHLA/ABSC 1996 Update	5-6
THLA Executive, 1995-96	2	UNYOC/MLA 1995 Meeting Report	6-7
President's Message	3	Marketplace	7-9
THLA October General Meeting Report	3-4	THLA Consortium Union List and DOCLINE	9
Faces and Places	4-5	Calendar of Events	10-12

The annual *THLA Membership Directory* for 1995-96 is included with this issue.

TORONTO HEALTH LIBRARIES ASSOCIATION

P.O. Box 94056, 3332 Yonge Street

Toronto, Ontario M4N 3R1

THLA - an official chapter of the CHLA/ABSC

Make it a Date to Participate!

DATE	EVENT
Monday, December 4	Annual Holiday Party, U of T Faculty Club
Friday, January 12	THLA NEWS deadline for contributions
Monday, February 5	General Meeting: Medical Ethics
Friday, March 8	THLA NEWS deadline for contributions
Monday, April 15	General Meeting: DOCLINE Information Session
Monday, May 6	Annual Dinner Meeting, Massey College
Friday, May 11	THLA NEWS deadline for contributions

1995 - 1996 THLA Executive

President: Elaine Wright

TEL: 978-1331 (work); 233-1542 (home)

FAX: 971-2848

Internet: wright@library.utoronto.ca

Past President: Teresa Helik

TEL: 382-5106

FAX: 382-5172

Internet: thelik@joi.ca

President Elect: Colleen Mulloy

TEL: 601-7964

FAX: 868-1790

Internet: cmulloy@mccarthy.ca

Secretary: Tamsin Adams-Webber

TEL: 813-7520

FAX: 813-7523

Internet: thomasin.adams-webber@mailhub.sickkids.on.ca

Editor, THLA NEWS: Anne Taylor-Vaisey

TEL: 978-8419

FAX: 971-2200

Internet: a.taylor.vaisey@utoronto.ca

Assistant Editor: Cathy Lindsey-King

TEL: (905) 886-5000

FAX: 266-9528

Internet: lindsey@fis.utoronto.ca

Secretariat: Dorothy Davey

TEL: 485-0377

FAX: 485-0377

Internet: dorothy.davey@canrem.com

Treasurer: Boguslaw Trojan

TEL: 340-3259

FAX: 340-4384

Internet: bayne@library.utoronto.ca

PRESIDENT'S MESSAGE**Elaine Wright**

My first message began with the word *change*. Guess what? CHLA/ABSC President Lea Starr's message to Chapter Presidents emphasized change in the first paragraph - *health care continues to be reengineered and restructured, government spending cuts are the norms and technology advancements continue to affect information delivery.*

THLA began the year with a splendid programme and demonstration of complementary medicine. For those misfortunates who missed it, do read about the dynamic Dr. Hui in the summary below, and sample some of the suggested readings.

The good news from the CHLA/ABSC Fall Board meeting is that our application to the CHLA/ABSC Development Fund for assistance with the implementation of DOCLINE was granted.

At our recent executive meeting, it was encouraging to learn that our membership has maintained the same level as last year. We hope to see all of you at all of our meetings, and anticipate a successful and festive THLA Holiday Party on Monday, December 4.

OCTOBER GENERAL MEETING REPORT

This season's first THLA meeting was hosted by **Anita Wong** at St. Michael's Hospital on Monday, October 2. Participants had the option of receiving a guided tour of the Health Science Library before joining the group in the main hospital auditorium.

The featured speaker was **Dr. Fred Hui** who, although educated at the University of Toronto's Faculty of Medicine, practices a combination of Eastern and Western medicine. Dr. Hui addressed the gathering with great energy, enthusiasm, amusing anecdotes and clever analogies. Dr. Hui feels that graduating physicians should be learning about alternative therapies and applying them to patient care. Dr. Hui develops his knowledge base by speaking to and observing traditional physicians as well as herbalists, homeopaths, naturopaths and chiropractors.

We learned about different types of alternative therapies, such as acupuncture, accupressure, massage, aromatherapy and herbal medicine; how they work and why they work. For instance, prescription medicines often produce adverse side effects because they are comprised of highly purified extracts of the active plant chemical. However, herbal medicines contain the entire plant extract, including those agents which counteract the negative effects of the active chemical.

The highlight of the evening took the form of a demonstration by Dr. Hui on volunteers from the audience. While no one would admit to experiencing menstrual cramps, a couple of brave souls did admit to shoulder and neck problems.

Jennifer Bayne from TGH often experiences difficulty turning her neck, which translates into difficulty sleeping. Jennifer reports "a warmth that happened in my shoulder" after Dr. Hui applied accupressure. Furthermore, she "slept like a log" that evening and since then has been relieved of much of the tension in her neck.

Marina Englesakis of SMH experiences shoulder pain and is unable to lift her arm higher than shoulder level. Following a few moments of energy treatment by Dr. Hui, Marina was able to lift her arm completely vertical with an absence of pain. This continued for three weeks after that evening. Other therapies have not produced such dramatic results.

Well! The audience remained quite impressed with not only the talk given by the eloquent Dr. Hui, but also by the ensuing demonstration. Dr. Hui's presentation coincides with a recent increase of articles and news stories on the topic of natural/alternative/complementary therapies. A cover story entitled *Healers or Quacks* appeared in the September 25 issue of *Maclean's* magazine, and a biographical article about Dr. Hui entitled *East Meets West* can be found in the *Toronto Star* (December 5, 1994, p. E4). The October 1995 issue of *Health News* (Faculty of Medicine, University of Toronto) features an article entitled *Assessing Alternative Therapies*.

Anyone interested in hearing Dr. Fred Hui speak can attend a seminar at the Essex Park Hotel, 300 Jarvis Street, on Saturday, November 25, 1995. The cost is \$55.00 per person. Please call 920-4200 for more registration information.

Submitted by Anna Gagliardi

FACES AND PLACES

The recently updated annual *THLA Membership Directory* is included with this issue of the *THLA NEWS*, so we have few amendments to report at the moment. However, we would like to welcome some new members to THLA, and to make some announcements of recent appointments.

Glenda West can be found at the Resource Centre at National Public Relations - contact her at (416) 586-0180 (tel), or (416) 586-9916 (FAX).

Claire Bowman is at the Canadian Memorial Chiropractic College - contact her at (416) 482-2340 (tel), or (416) 482-9745 (FAX).

Katherine Edwards has joined THLA as a student member - contact her at (416) 599-4718 (tel), or at edwards@fis.utoronto.ca.

Valentina Ciric is also a new member, and works on-call as a Reference Librarian in the Etobicoke Public Library system - contact her at 7 Chilton Road, East York, Ontario M4J 3C5.

Colin Hoare of Hoffman-La Roche Ltd. has a new telephone number: (905) 542-5555.

Doreen Millman-Wilson of the Macdonald Library at Sunnybrook Health Sciences Centre has a new Internet address: doreen%hsl@smc.sunnybrook.utoronto.ca. Doreen replaces **Linda McFarlane**, who is now at the Consortium's office. (See p.9.)

Gwynneth Heaton, Head of U. of T.'s Science & Medicine Library for the past twenty-five years, has accepted a new assignment as Director of Library Outreach (Robarts Library) effective November 1. In this new role she will focus on developing programmes and services for alumni.

Dan D'Agostino will be Acting Head of the Science & Medicine Library on an interim basis, pending the recommendations of the Science Information Services Implementation Team.

The correct Internet address for **Shahida Rashid** (WCH) is: rashids@vax.library.utoronto.ca.

Newsflash! Two people responded to the *THLA NEWS* Editor's rather piteous plea in the last issue. **Anna Gagliardi** of the Health Sciences Library at St. Michael's Hospital, and **Terri Rothman** of the College of Audiologists and Speech-Language Pathologists of Ontario (CASLPO) have generously offered to form the newsletter team for 1995-96. Welcome to both of you!

Submitted by Cathy Lindsey-King

CHLA / ABSC 1996
20TH ANNIVERSARY CELEBRATION: CREATIVE CONNECTIONS
DELTA CHELSEA INN TORONTO: JUNE 12 - 17, 1996

What's new on the CHLA/ABSC 1996 horizon? Lots! We are happy to report that the opening reception for our conference will be held in the beautiful Thomas Fisher Rare Book Library at U. of T. Of special interest to THLA members is the fact that the Rare Book Library houses a significant history of medicine collection, so this will be a must-attend event!

My apologies for the error in our last issue: please note that the conference's annual banquet will be held on *Sunday* evening, June 16, not on the Saturday evening. Saturday evening will be a *Night on the Town*, with special arrangements that are currently being prepared by the conference's Hospitality Chair, **Jan Greenwood**.

And speaking of dinner, this year's banquet promises to provide something for everyone. A special buffet to celebrate Toronto's ethnic diversity is planned to allow you to create a few *Culinary Connections*!

In addition, many of the speakers and topics have been set for the continuing education courses, and the programme of contributed papers, panels, and invited speakers. Curious? Check out the conference's WWW Home Page at the following address:

<http://www.inmr.on.ca/~contact/chla96.html>.

A note for those members who like to plan ahead: CHLA/ABSC 1997 will be held in Vancouver on May 30-31, 1997!

Submitted by Cathy Lindsey-King

UNYOC/MLA 1995 ANNUAL CONFERENCE MEETING REPORT

This year's conference was held in Rochester, New York from October 11 -14, and was most enjoyable! Here are some highlights.

Dr. Charles McClure gave a keynote address entitled *The Internet/NII and Your Library: Issues and Strategies*. He stressed that libraries must do what it takes to operate in the new technology environment -- no excuses are acceptable -- redeploy existing resources as necessary. He mentioned an interesting word: *collabetition*, meaning a strategy whereby groups of people collaborate to the point of obtaining a competitive advantage. He also mentioned the word *GII* for *NII* -- global (rather than national) information infrastructure. He stated that libraries need to realize that

individuals feel empowered to find their own information and they will feel no allegiance to any one library. Libraries must be the point of first, not last (back up) resort, orchestrating and managing the delivery and use of information.

Jana Bradley, current MLA president, gave a talk entitled *Education for Change: Library and Information Science Education for the 21st Century*. A panel discussion followed. One of the panelists was **Joanne Marshall**. She outlined the University of Toronto Faculty of Information Studies' approach to

change which was guided by current trends in the convergence of the information professions.

Another panelist, **Gary Byrd**, new head of the Health Sciences Library at SUNY Buffalo, emphasized the need to demonstrate your value to administration. He said one must distinguish between cost and value and shift from cost to value justification. **Mark Frisse** (who is an M.D. and head of an academic health sciences library) talked about the field of medical informatics and its support of health professionals' information needs. He says to get involved in filtered knowledge based services. The outcome (patient care, quality clinical services, etc.) to library resources and services.

In another session in which **Mark Frisse** was the main presenter (*A Practical View of the Digital Library*) he pointed out that our clients are not a captive audience (unlike the situation for hospital information systems) and we cannot win in economies of scale; if we don't add value, we won't be doing it. He got into some interesting concepts for document delivery and how the system can work with various authentication systems and payment methods (example, Digicash -- untraceable cash). He said that the network

infrastructure must maintain equitable distribution of costs.

The Internet was covered in several sessions (how to become a provider; use in technical services; SUNY Buffalo's HUBNET). A session on *Evidence-Based Medicine* began with a presentation by **Dr. Scott Richardson** who teaches evidence-based medicine and critical appraisal skills and has been involved in the *User Guides* published in *JAMA*. He said that his definition of evidence-based medicine is: *the explicit and systematic use of the best available evidence when teaching and practising clinical medicine*. He was followed by a panel presentation by four individuals. They covered examples of evidence-based medicine in practice.

The UNYOC meeting included a well run and interesting annual business meeting with updates from the local National Networks of Libraries of Medicine (NLM regional library network) and from the Medical Library Association. A UNYOC/MLA *Exchange of Ideas* session elicited a number of good suggestions for future planning for UNYOC and for MLA. Next year's UNYOC/MLA conference will be in Buffalo. It's a short travel distance -- plan now to attend!

Submitted by Elizabeth Reid, TTH Library and Past Chair, UNYOC/MLA, 1994/95.

MARKETPLACE

This issue contains a veritable *pot-pourri* of information - just to keep you informed! As of October 16, 1995, the new address and telephone numbers for the **Workers' Compensation Board Reference Library** are: Reference Library - 17th Floor, 200 Simcoe Street West, Toronto, Ontario M5V 3J1. Tel: (416) 344-4051 / 4052 FAX: (416) 344-4050. Contact **Yee Ching Chang** for interlibrary loans at WCB.

Speaking of moves, the long-anticipated relocation of the **Ontario Cancer Institute** to the new **Princess Margaret Hospital** should be almost complete by the time you receive this issue. Effective November 13, the new address will be: 610 University Avenue, Toronto, Ontario M5G 2M9. Tel: (416) 946-4482.

The new hospital's main switchboard number will be (416) 946-2000, and **John Jackson** and staff eagerly look forward to welcoming visitors to their new library.

The **Consortium Office** has purchased a copy of the **National Library of Medicine's** overview video on the Internet, entitled *Internet Healthcare Resources and Information Management*. The video addresses the need for access to the Internet for health providers and administrators in community based hospitals (in an American setting). If you would like to preview the video, please call the Consortium Office at (416) 978-1847. See also the article *Medical Resources on the Internet* in: *Annals of Internal Medicine*, v. 123(2): p. 123-131.

CHLA/ABSC has a couple of publications available for purchase. *Workload Measurement Systems: A Guide for Libraries*, 1992 (ISBN 0-9692171-3-7), prepared by the CHLA/ABSC Task Force on the CHA/MIS Guidelines, is available at a cost of \$30.00 for CHLA/ABSC members, and \$40.00 to all others.

The long-awaited *CHLA/ABSC Standards for Library and Information Services in Canadian Healthcare Facilities*, 1995 (ISBN 0-9692171-4-5), is a major revision of the 1989 publication. These standards focus on the provision of knowledge-based, client-centred information, following the collaborative model developed by the **Canadian Council on Health Services Accreditation** (CCHSA). It also includes a glossary of terms, a resource bibliography, a self-evaluation checklist, and a key to the CCHSA standards. It is available at a cost of \$30.00 to CHLA/ABSC members, and \$35.00 to all others. Prepaid orders in Canadian funds are accepted at the following address: CHLA/ABSC, P.O. Box 94038, 3332 Yonge Street, Toronto, Ontario M4N 3R1.

You may be interested to read about THLA members **Susan Murray** and **Joanne Marshall** in a recent article about the **Consumer Health Information Service**, located in the Metropolitan Toronto Reference Library. Entitled *Ontario's Health Information Service: a Province-wide Resource for Patients* and written by freelance author **Halyna Koba**, this short but informative article appears in the October 1, 1995 issue of the *Canadian Medical Association Journal*.

In addition, the new publication *Developing a Consumer Health Information Service: a Practical Guide*, is now available for purchase. This extensive, how-to manual was written to assist libraries, community groups and health promotion personnel to provide health information directly to consumers. For more information, contact **Susan Murray** at CHIS: (416) 393-7168 or smurray@mtrl.toronto.on.ca.

The 1995 *Interactive Healthcare Internet Directory* is now available. Published by Stewart Publishing Inc., it is available from Medical Audio Visual Communications for \$79.99 Cdn. For more information, telephone (905) 602-1160 or 1-800-757-4868.

And finally, **Jane McLaughlin** at the C.C. Clemmer Health Sciences Library, Canadian Memorial Chiropractic College, reports that they have some duplicate journal issues to offer to the THLA community. Contact her by FAX at (416) 482-9745 or ah348@freenet.toronto.on.ca (no telephone requests, please) **before November 30, 1995**, if you have interest in **selected** issues of the following journal volumes: *AJR*, v. 124, 1975; *Archives of Neurology*, v., 1974; *JAMA*, v. 215 & 216, 1971; v. 224, 1973; v. 231 & 232, 1975; v. 236, 1976; *Postgraduate Medicine*, v. 32, 1962; v. 39, 1966; v. 42, 1967; v. 44, 1968; v. 45 & 46, 1969; v. 50, 1971; v. 51, 1972; v. 53, 1973; v. 55 & 56, 1974; v. 60, 1976; *Postgraduate Medicine Quarterly Abstracts*, v. 50, 1971.

Submitted by Cathy Lindsey-King

THLA / Consortium Union List of Periodicals and DOCLINE

Libraries who participate in the *THLA / Consortium Union List of Periodicals* are reminded that the updates to your holdings lists for conversion to the DOCLINE format are due by the end of December. Once the electronic portion of this conversion has been completed in early 1996, the 1996 *Union List* will be published in March or April. Watch future issues of the *THLA NEWS* for more details and an order form.

Elizabeth Reid (Chair, Union List Advisory Committee) and **Marilyn Schafer** (THLA representative, DOCLINE Steering Committee) attended the October 23 THLA executive meeting to report on recent developments. Union list entries must be put in DOCLINE format (dates included, no broken holdings) for submission to CISTI, then the National Library of Medicine. A grant to assist in re-programming and data entry has been approved by the CHLA/ABSC Development Fund. The target date for submission to CISTI is September 1996.

Many of you will know by now that THLA member **Joan Leishman** of the Consortium has been seconded to UTL, for a period of one year, effective October 1, 1995. We offer our congratulations to Joan, who will be directing a team which will implement recommendations made by the Library Advisory Committee's Subcommittee on Science Information Services (SOSIS). These recommendations focus on issues of space, collection, reorganization, delivery of service and liaison with users and other libraries. Good luck in this new challenge Joan, and keep us informed!

Congratulations are also due to **Linda McFarlane**, who will be stepping into Joan's position at the Consortium for the next year. Linda reports that she is looking forward to a new challenge, and both she and **Jeannie An** can be contacted at the Consortium's office, at (416) 978-1847.

Submitted by Cathy Lindsey-King

CALENDAR OF EVENTS: November 1995 - May 1996

A note re Faculty of Information Studies (FIS) CE courses (indicated with an asterisk):* For a complete listing, contact **Marcia Chen**. Call Marcia to get on the FIS mailing list, print and/or e-mail. FIS courses cost from \$85 - \$325. There is a discount if you register early.

Tel: (416) 978-7111 FAX: (416) 971-1399 INTERNET conted@fis.utoronto.ca
GOPHER: GOPHER.FIS.UTORONTO.CA [subdirectory: Continuing Education Program]

- Nov. 17 Performance Management***
Instructors: Susan Geary & Faye Marcotte
- Nov. 18, Jan. 27 Authoring Your Own Web Page Using HTML***
Instructors: John Bradley & Patrick Gignac
- Nov. 24 Annual General Meeting, Health Science Information Consortium of Toronto**
Information: Jeannie An Tel: (416) 978-1847
- Nov. 24 Building & Managing a Local Area Network***
Instructor: Siu Yeung
- Nov. 24 Getting Business Value from the Internet***
Instructors: Gwen Harris & Sandra Wood
- Nov. 25 Introduction to Networking and Local Area Networks (Part 1)***
Instructor: Siu Yeung
- Nov. 27 Standards for Canadian Health Facility Libraries: Where Have We Come From and Where are We Going?**
Special FIS event: THLA members are invited to join the Health Sciences students of FIS for this presentation & informal discussion of the past and future of the standards and their application.
Location and time: 140 St. George Street, Room 319, 4:00 pm - 7:00 pm
Invited guests: **Jan Greenwood & Elizabeth Reid**
Coffee & cookies will be served.
Information: **Professor Joanne Marshall**
Tel: (416) 978-4664 FAX (416) 971-1399 Internet: marshall@fis.utoronto.ca
- Nov. 28, Jan. 20 No Fear Internet: Basics for the Terrified Beginner***
Instructors: Henry Mandelbaum & Rita Vine
- Dec. 1 Information for Health Technology Assessment: A Conference for Librarians and Researchers Involved in the Assessment of Drugs, Devices and Medical Procedures**
Chateau Laurier Hotel, Ottawa, Ontario
Information: Canadian Coordinating Office for Health Technology Assessment (CCOHTA)
Tel: (613) 226-2553 FAX: (613) 226-5392 Internet: lorettap@ccohta.ca

- Dec. 1** **Patents and Trademarks: Sources and Document Delivery***
Instructor: Maggie Weaver
- Dec. 2** **Webs and Other Spaces: Designing and Maintaining Internet Resources***
Instructors: Gerry Oxford & Marian Press
- Dec. 4** **THLA Holiday Party, University of Toronto Faculty Club. (See p. 1.)**
- Dec. 4** **Teaching the Internet: An Introduction to the Design and Delivery of Internet Training Programs in the Health Sciences**
Telemedicine Canada teleconference
Speaker: Jennifer Reiswig (Toronto East General & Orthopaedic Hospital)
Information: Tel: (416) 599-1234 FAX (416) 598-1848
- Dec. 5** **Special Libraries Association Inter-Association Holiday Social**
Location: Books for Business, 120 Adelaide St. West
Time: 6:00 - 8:00 p.m.
Cost: \$15 SLA members, \$17 non-members
Information: Ann Marie Kaczmarczyk Tel: (416) 237-1518
- Dec. 8,** **Cataloguing Internet Resources***
Feb. 23 Instructors: Joe Cox, Lynne Howarth, & Trina Richard
- Dec. 15,** **Exploring the Internet Via Netscape and Mosaic** FIS CE course
Feb. 2 Instructors: Gwen Harris & Sandra Wood
- Dec. 15-16** **SU 204: Internetworking - Remote Access/Internet Connectivity***
Instructor: Siu Yeung

1996

- Jan. 11** **Using the Internet to Add Value to Your Organization**
SLA Toronto Chapter Meeting
Speaker: Hope Tillman (Babson College, Mass.)
Location: TBA
Information: Ann Marie Kaczmarczyk Tel: (416) 237-1518
- Jan. 22** **Pediatric Resources for the Hospital Library**
Telemedicine Canada teleconference
Speaker: Elizabeth Uleryk (Hospital for Sick Children, Toronto)
Information: Tel: (416) 599-1234 FAX (416) 598-1848
- Jan. 26** **Conflict Management***
Instructors: Susan Geary & Faye Marcotte
- Jan. 28-30** **Technology and Tools in the Information Age**
SLA 1996 Winter Education Conference
Stouffer Tower City Plaza Hotel, Cleveland, Ohio
Information: Tracy Lofly Tel: (202) 234-4700, ext. 649, or tracy@sla.org

- Feb. 5** THLA February General Meeting: Medical Ethics
Details TBA
- Feb. 6-7** Digital Knowledge: Canada's Future. The Transformative Power of Digitization
Presented by Canada's Coalition for Public Information
Harbour Castle Westin Hotel, Toronto
- Feb. 9** FolioViews: The Searching and Customization of Legal Infobases*
Panel Discussion with: Bonnie Preece, Anthony Villa, Colin Braithewaite, Dorothy Greenaway,
Darren Lee, Paul Murphy
- Feb. 10** Internet Basics: Focus on Medicine & Health*
Instructors: Jennifer Reiswig & Rita Vine
- Feb. 17** Internet Basics: Focus on Law*
Instructors: Henry Mandelbaum & Rita Vine
- Feb. 23** An Introduction to Back of the Book Indexing*
Instructors: Ruth Pincoe & Barbara Schon
- Mar. 8** Indexing: A Hands-On Workshop*
Instructor: Michele Hudon
- Mar. 28** Getting Connected to the Internet*
Instructors: Henry Mandelbaum & Rita Vine
- Mar. 29** Job Search Strategies for Information Professionals*
Instructors: Karen Melville & Caroline Werle
- Apr. 12** Performance Management*
Instructors: Susan Geary & Faye Marcotte
- Apr. 15** THLA April General Meeting: DOCLINE Update
Details TBA
- May 6** THLA Annual Dinner
Location: Massey College, University of Toronto
Speaker: Dr. Bill Green
Details TBA

Compiled by Cathy Lindsey-King