UDL. 9 NO.4

MARCH 1990

### Editors' Corner

The Health Science Resources and Information Consortium began operation officially on January 1, 1990. After 2 3/4 years of diligent work by members of the Consultative Committee, there is a formal Toronto library network in place. The interim Management Committee is currently reviewing applications for a Consortium Director. All Consortium members can look forward to the Annual General Meeting in the fall. In the meantime, members will be receiving an update facts sheet, soon. This issue of the NEWS salutes the Consortium, and extends best wishes for an on-going effective partnership among all participants in this new venture.

There are a number of forms included with this issue. One is the Ballot for the election of our 1990-91 THLA Executive. (Blue) Biographical sketches of the candidates are on an attached page. (Grey). Please participate in this election by completing the Ballot and returning it to Tsai-O Wong before April 20, 1990.

Another form is an RSVP for the annual THLA Dinner Meeting in May. (Salmon) Eva Gulbinowicz has requested that we return the RSVP forms, accompanied by a checque for payment, by May 1, 1990. The members of the THLA Executive will be introduced at this meeting.

The next issue of the THLA NEWS is due for publication in June. It is the last issue for this THLA year, and the copy deadline is June 1, 1990. We invite your contibutions.

> Marjory Morphy Editor

### INSIDE CIRCUIT

PRESIDENT'S MESSAGE

Some of you may have already heard that I'll be leaving the Faculty of Dentistry Library at the end of February. I will not be going to another health sciences library, but back to my original interest - film. who knows me well knows that every September I run around for ten days straight rushing from obscure foreign film to



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obscure foreign film - in 1989 I think I saw fifty films (and that's while still working). I will be the Chief Librarian of a yet unnamed merging of the Ontario Film Institute and the Festival of Festivals (the people who run the wildly successful film festival every September). My new phone number is 967-7371 (FAX 967-9477) and I'll be at 69 Yorkville ave., Suite 205 until mid-May when our

building at 70 Carlton Street is renovated.

Although I will no longer be employed in the health science, this does not mean that I will be "dropping out." I intend to complete my terms as President and Past-President and carry out all attendant duties. Frankly, I would miss all of you too much not to continue: the people I have met through my involvement in THLA are first-rate. I hope that you won't mind if I call uopn many of you to supplement the information and skills that I'll be needing in my new position.

Back to business ...

Rita Shaughnessy deserves much credit for organizing the balanced and stimulating January 22nd program on primary care medicine. Presentations by herself, Dr. Wilfrid Palmer and Lynn Dunikowski elicited many questions from THLA members.

Just after our January newsletter came out, I received a letter from W.R. Maes, Chair and CHLA Representative of the Joint ILL Committee which CHLA/ABSC initiated in response to Recommendation 3 of the Flower Report: "A Joint SRCMSL/CHLA Committee should be established to study interlibrary loans in the health sciences sector, and to make recommendations on a) ways to manage the volume; b) ways to rationalize costs; and c) ways to improve delivery time." (p.84)

The Joint Committee meets again in April 1990 and it would be most appreciated if THLA members could send any comments or suggestions to W.R. Maes by April 1st. As Mr. Maes said in his letter, "Input from the Chapters on this matter is essential in order to ensure that any recommended changes will be beneficial to the membership and to the health sciences library community at large." Please take a moment to respond to the "Comment Sheet for Interlibrary Loan Discussion" reproduced later in this newsletter. (Ivory)

I know that I'm particularly looking forward to our April 9th meeting at the Clarke Institute on "Jack the Ripper: Psychiatric Profile" (it must be my history background). Rosemary Ullyot assures me that Dr. Steve Hucker is a mesmerizing speaker and there will be appropriate audio-visual enhancements. You'll also have a chance to visit the library and enjoy a light supper beforehand beginning at 6 p.m. Please be sure to R.S.V.P. to Rosemary at 979-6820 so that the food can be arranged.

Since Massey College was such a successful site for last year's annual dinner meeting, we decided to try it again. Our speaker will be Paula Caplan, author of The myth of women's masochism and Don't blame mother: mending the mother-daughter relationship. Be sure to attend on May 14th or live to regret it.

Last, but by no means least, VOTE! And if you thought about running for office this year but put it aside for one reason or another, let me know if you're interested for 1991-92

Susan Murray President

TORONTO HEALTH LIBRARIES ASSOCIATION
JANUARY MEETING
22 JANUARY 1990
WOMEN'S COLLEGE HOSPITAL

TOPIC: PRIMARY CARE MEDICINE: TRENDS, INFORMATION NEEDS,

RESOURCES

SPEAKERS: DR. WILFRED PALMER, CHAIRMAN, DEPARTMENT OF

FAMILY & COMMUNITY MEDICINE, UNIVERSITY OF

TORONTO

LYNN DUNIKOWSKI, LIBRARIAN, COLLEGE OF FAMILY PHYSICIANS OF CANADA, UNIVERSITY OF WESTERN

ONTARIO

RITA SHAUGHNESSY, LIBRARIAN, DEPARTMENT OF FAMILY & COMMUNITY MEDICINE, UNIVERSITY OF

TORONTO

ATTENDANCE: 20

RITA discussed the results of a survey which she had sent to the membership and spoke about the Department of Family & Community Medicine. She identified primary health care as the part of the health care system characterized by first contact care, comprehensive and integrated care, and care provided over a period of time.

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Dr. Palmer called his talk "The Second Medical Revolution: from Biomedicine to Infomedicine". He described the first medical revolution as the science of disease. The second medical revolution involves an information model that is a self organizing system responding to multiple interactive external and internal programs.

Lynn described the Canadian Library of Family Medicine. She described the Library's involvement with the production of FAMLI. She also reviewed the quality, scope and quantity of journals in the Primary Care field and spoke of the importance of indexing the information they contain.

Lynn and Rita compared their institutions (Lynn has no collection but uses UWO's collection; Rita is located off site at U of T and has her own collection). They discussed the databases they use, types of questions asked, and methods of disseminating information.

To end the session, Dr. Palmer showed a videotape used in training Primary Care physicians and Lynn demonstrated PS II Caseload, a computer program based on patient case histories.

The speakers were introduced and thanked by Eva Gulbinowicz. Thanks to Margaret Robbins and the Department of Family & Community Medicine for arranging the facilities and refreshments.

#### FORTHCOMING MEETINGS

April 9, 1990

TOPIC: Jack the Ripper: Psychiatric Profile

PRESENTER: Dr. Steve Hucker - Director, Forensic

Psychiatry Unit, Clarke Institute of Psychiatry

PLACE: Clarke Institute of Psychiatry

TIME: 6:00 P.M. Light supper - 2nd floor, followed by short library tour.

7:00 P.M. Meeting in Auditorium

PARKING: Underground parking at the Clarke is approx. \$3.00. There is also some street parking available.

R.S.V.P.: to Eva Gulbinowicz, at 965-2561, by April 4, 1990.

May 14, 1990

ANNUAL DINNER MEETING

The myth of women's masochism and Don't blame

mother: mending the mother-daughter relationship.

SPEAKER: Dr. Paula Caplan

Massey College PLACE:

University of Toronto

4 Devonshire Place

6:30 Cocktails (Senior Common Room) TIME:

7:30 Dinner (Great Hall)

Consomme au Sherry MENU:

> Salmon Cheesecake Coffee or Tea

\$27.00 (members) COST:

\$32.00 (non-members)

Massey College is on the corner of Hoskin Ave. DIRECTIONS:

and Devonshire Place (one block east of St. George St.) Take the TTC to the St. George subway stop, and walk south on Devonshire Place. (Devonshire Place is on the west side of Varsity Arena). There are parking lots on

Devonshire Place and on St. George St.

R.S.V.P.: to Eva Gulbinowicz by May 1, 1990. Please use

enclosed form (SALMON), and include checque made

payable to the Toronto Health Libraries

Association.

Those with dietary restrictions, please inform Eva NOTE:

Gulbinowicz as soon as possible, please.

### CONTINUING **EDUCATION**

Later in this issue of the NEWS you will read a report of a recent Teleconference on Personal File Management, presented by Linda Devore, on March 6, 1990. Jan Greenwood says that it was an excellent presentation. Upcoming Teleconferences are addressing other important library issues, and you may want to attend.

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#### TELEMEDICINE SERIES

10 April 1990

TOPIC: The MIS Guidelines: Their impact on Hospital

Libraries

PRESENTER: Susan Hendricks

1 May 1990

TOPIC: Strategic Planning of Health Sciences Libraries

PRESENTER: Dorothy Fitzgerald

22 May 1990

Role of the Library Technician in the Hospital TOPIC:

Library

PRESENTER: Sonia Hollins

12 June 1990

TOPIC: Update from the CHLA Annual Meeting in Edmonton

PRESENTER: Joanne Marshall and members of the CHLA

Executive

DAY and TIME: Each Teleconference is on a Tuesday, from

11 - 11:45 A.M.

SERIES MODERATOR: Jennifer Bayne

Fudger Library

Toronto General Hospital

340-3429

### INTEREST GROUPS

#### UNION LIST COMMITTEE

The members of the Union List Committee are reviewing responses to journal holdings information updates provided by Union List library participants. This is a detail-oriented task, requiring a great deal of the committee members' time and effort. They require all the support we can give them. The members of this committee include:

Elizabeth Reid - Chair and Secretary

Eleanor Hayes - Coordinator

Dorothy Davey

Mary Smith

Cathy Lindsey-King

Pat Fillery - Editor

The contact person is Eleanor Hayes. Her phone number is 767-8522.

# FOR YOUR INFORMATION

1. The CHLA/ABSC Annual Conference is being held in Edmonton, Alberta on June 9-13, 1990. The theme is HEALTH INFORMATION FOR ALL. The Conference fee is \$150.00 for members and \$170.00 for non-members. For further information about he Conference please contact:

Sandra Shores

J.W. Scott Library University of Alberta Edmonton, Alberta T6G 2E8

Telephone: (403) 432-2325

Envoy: AEU. J SCOTT

Those travelling to Edmonton are encouraged to note the following information. For every 30 people booking air travel through the Air Canada Conference Line, CHLA will receive a free ticket. There will be a draw for these ticket(s) at the Annual General Meeting and all conference registrants will be eligible to win. The Air Canada Conference Line number is 1-800-361-7585. Please quote CHLA's Conference registration number 90-284 when you book

- CHLA/ABSC Standards Update see attached.
- 3. JCAHO Standards Revision see attached.
- 4. CHLA/ABSC Task Force on the CHA/MIS Guidelines see attached.
- Telemedicine Teleconference: Personal File Management
   Software see attached.

#### CHLA/ABSC STANDARDS UPDATE

The response by CHLA members to the current draft of the CCHFA Standards has been generally very positive. Such comments and criticisms I have received that seem to meet the consensus of hospital librarians throughout Canada will be incorporated into a final submission to CCHFA on March 19.

CHLA is now faced with the task of adapting the "Library Services" section of the CCHFA Draft for interpretation by small health facilities. If any THLA hospital librarians have ideas about how best to do this I would be very pleased to hear from them. Unfortunately, CCHFA requires a response by March 30.

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#### JCAHO Standards Revision

Some THLA members may have seen an encouraging item in the January 1990 issue of MLA NEWS. It appears that the Joint Commission on Accreditation of Healthcare Organizations plans to make the provision of library services a "key" indicator for evaluating hospitals in the U.S. More details from this article will be reported in BMC 11(4).

#### Jan Greenwood

Chair, CHLA/ABSC Task Force on Hospital Libraries

#### CHLA/ABSC Task Force on the CHA/MIA Guidelines

A pilot project to pave the way for establishing an average-time formula for workload measurement systems in health libraries has just been completed. Three THLA hospital libraries participated.

The data from the project will be tabulated and analysed during March and the results published in BMC. A panel on workload measurement systems is to be offered at the 1990 CHLA/ABSC Annual Conference and Susan Hendricks, Co-chair of the Task Force, will be looking at the impact of the MIS Guidelines on hospitals in the Telemedicine program scheduled for April 10.

Jan Greenwood Secretary, Task Force

#### Telemedicine Teleconference: Personal File Management Software

On March 6 Linda Devore gave an excellent teleconference presentation on a topic of growing interest to librarians: personal file management software.

Under discussion were such factors as the role of the library in providing end-user support, the necessity for conducting a needs assessment, how to determine whether to automate personal files, and the various software options available. A caveat to one question about "free-ware" and "share-ware": it is through such packages that computer viruses are likely to enter your system.

Among the impressive handouts were sample screens from 4 software packages, a significant bibliography and a list of packages with pricing information and the availability of demo disks. Jan Greenwood had the awesome challenge of moderating for Jennifer Bayne who was attending a conference in Washington, D.C.

### MARKETPLACE

#### POSITION AVAILABLE

#### QUEENSWAY GENERAL HOSPITAL

Full-time Library Technician: Q.G.H. is a 309 bed acute care community hospital and requires a Libray Technician with excellent interpersonal and organizational skills. This is an opportunity to exercise your library expertise. The successful applicant would be responsible for acquiring, organizing and processing library materials and assisting in the provision of reference services, along with processing interlibrary loans to extend user access to outside resources. Qualifications: A graduate of a recognized Library Technicians course, preferably with previous experience in a health care library. Word processing is also required. Please submit resumes to:

Human Resources Department Queensway General Hospital 150 Sherway Drive Etobicoke, Ontario M9C 1A5

#### POSITION AVAILABLE

### UNIV. OF TORONTO, DENTISTRY LIBRARY

POSITION: LIBRARIAN I OR II (CONTRACT)
PERIOD OF EMPLOYMENT: May 1/90 - Dec. 31/91

QUALIFICATIONS: Grad. of accred. lib. school. Experience in an academic or special library. Flexibility, ability to communicate effectively in oral & written English, and the ability to work effectively with students, staff, faculty and external users of the library. Relevant cataloguing experience. Experience in online database searching and ability to work independently.

RESPONSIBILITIES: Orig. cataloguing, supervision of derived cataloguing. Online & CD-ROM searching, assistance with end-user searching. Providing ref. service, lib. instruction & demonstrations of the CD-ROM system. Assistance w. collection development & projects such as inventory & stack shifts. Other library duties as required.

SALARY RANGE: "IB I: \$27,500 LIB II: \$30,100 - \$36,400

Send written applications to: Ms. Lisa Raftis, Manager, Personnel Services, Robarts Library Personnel Services, Department, 130 St. George St., Toronto, Ont. M5S 1A5 by March 30, 1990.

#### POSITION WANTED

Khatija Mohammed, a Seneca Library Technician Graduate seeks full-time employment within a healthcare environment. Please contact Khatija at 288-2402.

### FACES & PLACES

Susan Hudson, formerly Manager of the Scientific Information Centre at Warner Lambert Canada has branched out into Retail Pharmacy which also involves Medical/Scientific/Business Information Services. Susan continues as part of the THLA Editorial Team and may be reached at 922-3333 or at 968-7484.

Lynda Robbins is the first librarian at the recently opened Markham Stouffville Hospital and has responsibilities for audiovisual services, as well as the library.

Marcia J. Douglas is no longer with the WCB Reference Library, having recently accepted a position with the records management firm, Arenburg Consultants Ltd.

Sandra Albanese is the new library assistant at the Ontario Medical Association, replacing Jenny Dunlop who is now at home in Burlington enjoying motherhood.

Violet Skory is now at the recently established York County Hospital Health Science Library and is the library's first full-time staff person.

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#### DIRECTORY ADDITIONS AND CHANGES

Mrs. Lynn Dee Cuthbertson OC Clemmer Health Sciences Library Canadian Memorial Chiropractic College Toronto, ON MSR 188 1900 Bayview Avenue Toronto, ON M4G 3E6

TEL: 482-2340 x160 EMS: ENVOY: CMCC FAX: 482-9745

Mr. Hidayatullah Hadi Staff Development & Education Library Markham, ON LP3 7P3 Riverdale Hospital 14 Matthews Road Toronto, ON M4M 2B5 TKL: 461-8251 x2032 / 323-6078

Ms Susan Hudson Summit Chemists 200 St. Clair Avenue West Toronto, ON MAY 1R1 TEL: 922-3333 EMS: FAX: 924-1449

Ms Anita Lanning Department of Family and Community Medicine University of Toronto c/o Toronto General Hospital 200 Elizabeth Street Toronto, ON M56 2C4 TEL: 340-3798

Ms Susan M. Murray Suite 205, 69 Yorkville Avenue TEL: 967-7371 EMS: FAX: 967-9477

Ms Lynda Robbins Library Markham Stouffville Hospital 381 Church Street TEL: 472-7000 x6273

Ms Lorna J. Robinson Regional Sales Manager FAXON Canada Ltd. Suite 308, 3034 Palstan Road Mississauga, ON LAY 2Z6 TEL: 273-3780

Ms Sharon Virtue Library Doctors Hospital 45 Brunswick Avenue Toronto, ON M5S 2M1 TEL: 963-5464

### LAST MINUTE UPDATES - DIRECTORY ADDITIONS & CHANGES

Mrs. Simone Katz 53 Lawrence Cres. Toronto, On. M4N 1N3 Tel: 489-1497

Susan Hudson (Alternate address) Inforstat Inc. 86 Gloucester St. #705 Toronto, On. M4Y 2S2

The Toronto Institute of Medical Technology (TIMT) is now called The Mitchener Institute for Applied Health Sciences

#### LAST MINUTE UPDATE - FACES & PLACES

Sharon Virtue is now Manager, Health Sciences Library at Doctors Hospital. For the past 2 years she was an Information Specialist at Northern Telecom, and prior to that she was Resource Centre Manager at the Palliative Care Foundation.

PLEASE NOTE: The Library at Doctors Hosp. will be moving this summer (June/July). This will necessitate an interruption of library services offered to THLA members until September. In preparation, extensive weeding of the book and serial collections is underway. The 6th ed. of the THLA Union List of Serials will not accurately reflect Doctors Hospital's serials holdings for this reason.

### THLA SOFTWARE SURVEY

Rieven libraries responded to our software survey which was included in the November 1989 issue of the THLA News. If your library does have software (excluding word processing) and you overlooked the survey, please send in your information.

In all cases, the wording used in the survey results is that submitted by the reporting library. If the information is unclear or incomplete for your purposes, please contact the library in question.

#### Library Acronyms

BCG - Baycrest Centre for Geriatric Care

CFS - Centre for Forensic Sciences

CL - Connaught Laboratories

CMCC - Canadian Memorial Chiropractic College

CS - Concord Scientific Corporation

MSH - Mount Sinai Hospital

NYG - North York General Hospital OML - Ontario Ministry of Labour TWH - Toronto Western Hospital

UTD - University of Toronto, Faculty of Dentistry

WCH - Women's College Hospital

10000000000000000000000000000000000000		
Name of Software	Library	Library Application
BASIS	OME	Library periodicals index, online library book catalog, decisions of Employment Standards Branch
Biblio links 1.1	cs	Download link from DIALOG/MEDLARS to Pro-Cite
Bibliofile	CMCC	Derived cataloguing
Card Datalog	CMCC WCH	Integrated library system
CCInfodisc	cs	Occupational health and safety / WHMIS on CD-ROM
Cross Talk 3.5	cs	Communications
Current Contents	CFS	Ordering reprints, downloading data for database creation
dbase III	CML	Database managment
dBASE III+	CS MSH	Serials control Holdings, housestaff list, MSH patient education, resource directory
dease iv	NYG	Book & journal purchases, card catalogue since January 1989
	סודט	Serials holding list
Toronto	Health Lib	oraries Association

100 000 000	TWH	Serials holding list, acquisitions list, house staff list, reports		
Empress 42	CIFS	Automated slide catalogue, acquisitions, reprint files, circulation		
GratefulMed	CIFS	Searching MEDITNE		
INMAGIC 7.1	CZ CZ	Library catalogue & applications Collection catalogues		
Lotus 1-2-3	MSH OML	Statistics Budgeting & statistics		
Norton Utilities	CFS	Editing online searches, changing directories & files, reconstituting data		
Oracle	OME	Hansard index		
PC-Talk	CFS	Telecommunications		
PC-UT	CML	Telecommunications		
PFM	CML	File management		
Printmaster	UID	Graphics for newsletter		
Pro-Cite 1.4	cs	Bibliographies		
ProComm +	CMCC	Communications - online searching		
SELECTION OF SHADOW	CFS	Online searching, uploading and downloading		
	OML	Telecommunications		
Rapidfile	CFS	HPLC database		
Reference Manager	MSH UTD	Specialized bibliographies, end-user training Staff articles		
Sidekick	OML	Journal & daily organizer		
Smartcom	TWH	Online searching		
Sydney	BOG	Cataloguing, circulation, acquisitions lists		
	MSH	(eventually, serials control) Cataloguong (eventually, serials, acquisitions and circulation)		
Symphony	OML	Statistics, spreadsheet applications		
Telix	OML	Telecommunications		
Ventura	CIFS	Newsletter production		
Toronto Health Libraries Association				