



THLA NEWS

Vol. 18, No. 1, 1998

CHLA/ABSC Annual Conference 1998

A Brief Report

The year's CHLA conference was something of a watershed event, at least for the people staying in the Ramada Plaza in Hull. As I heard several attendees say, the Halifax conference organizers will have their work cut out for them to match the excitement of a fire brigade and a partial evacuation of the hotel. Lois Wyndham gets high marks for taking the CHLA board notes with her as she left the hotel.

The tone of the conference was set by Alan Nymark, Associate Deputy Minister of Health, in his keynote address in which he discussed Health Canada and the Information Highway. Of particular interest to CHLA, Mr. Nymark discussed Joanne Marshall's concept paper, "A National Health Library and Information Network for Canada", and Jim Henderson's proposal for a Health Libraries Assistance Act. The panel discussion on advocacy, on the final day, tied in nicely with the opening forum. Recently, Joanne Marshall announced that she has signed a contract to work with Health Canada in enlarging her concept paper over the next 3 months. She will be receiving valuable assistance from Jim Henderson and from Lois Wyndham, who is chairing a resource group aimed at providing input to the development process of the concept paper.

Conference attendees were treated to many informative papers on topics as diverse as the internet, the programmatic library, copyright, evidence-based philosophies, consumer health, benchmarking, and new interactive software, to list but a few. In the exhibit hall, we had a chance to speak with many vendors and representatives of library-related organizations, and also to have discussions with the minds behind the several informative poster presentations. As usual, the opening reception and the banquet were popular events.

If you haven't already done so, please visit the CHLA/ABSC99 web page for emerging details on next year's conference: www.library.dal.ca/chla-absc99.

- Brian Cameron, THLA Past-President

Editor's note: Jim Henderson's and Joanne Marshall's papers are also now on the web: www.fis.utoronto.ca/people/faculty/marshall/nhl/docum.htm

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*I have always imagined
that Paradise will be a
kind of library.*

- Jorge Luis Borges

TORONTO HEALTH LIBRARIES ASSOCIATION

P.O. Box 94056, 3332 Yonge Street, Toronto, ON M4N 3R1 (416) 485-0377

An official chapter of CHLA/ABSC

Information Centre Profile

Willow: Ontario Breast Cancer Support & Resource Services

Willow is very much part of the consumer health movement of the nineties. It is a response to the needs of women who are diagnosed with breast cancer, and who need both support and information for themselves, their families and friends in order to cope with the changes that this life-threatening disease brings.

Willow grew out of the National Forum on Breast Cancer in Montreal in 1993 which created awareness about the disease, and the dedicated work of a group of women who worked to build it. One of its unique features is its independence, unlike most Canadian consumer health information centres, which are in hospitals or libraries.¹

Since the spring of 1996, women at any stage of breast cancer can call or visit **Willow** and know that they can talk to someone who has experienced the disease. They can inform themselves about whatever aspect of breast cancer concerns them. Often that means making choices between two kinds of chemotherapy that they have been offered, or feeling anxious about having radiation or surgery, or about taking Tamoxifen, the drug which has been in the news a great deal this year.

Housed in a Victorian store-front in the Riverdale area of Toronto, **Willow** provides a reference collection of 300 books and monographs, and approximately 1,200 items in information files on 190 different topics about breast cancer. The collection is used by **Willow's** staff of seven, and by its trained volunteers, twenty-three women who are all breast cancer survivors. Anyone in the area is welcome to drop in and use the resources.

Through our Network program we also promote the development of breast cancer self-help groups - there are currently more than 60 of them in Ontario - and we support their information needs on request.

A toll-free line [1-888-778-3100] and a web-site [www.willow.org] ensure that the support through

information that **Willow** gives is available regardless of where people live. People come to us with complex requests, and my role often involves searching Medline, or PDQ or the growing multitude of databases on health on the Internet. We mail out information packages to anyone who needs them, carefully sourcing the information, and encouraging the recipients to discuss it with their health professionals.

The management of the resources is a one-person operation. That includes everything from reviewing publications for ordering, processing orders, cataloguing new materials, doing databases searches, reviewing information packages prepared by volunteers, scanning journals for articles for our information files, to tidying shelves and filing and of course, keeping up with new developments in the field.

Temporary contracts from time to time have allowed us to hire a technician who has assisted in many of these tasks, and in the production of a comprehensive list of our resources. Students from the Faculty of Information Studies at the University of Toronto have completed projects which have contributed greatly to our development.

The federal and provincial governments provided start-up grants and we now have core funding from the province. Our many corporate supporters include CIBC, CIBC Wood-Gundy, Bakeworks, and Telemedia. **Willow** raises about one-third of its funds through two annual events run by talented and dedicated volunteers.

- Carol Burnham Cook
Coordinator Information Resources

For further information contact Carol at:
Willow Breast Cancer Support & Resource Services,
785 Queen Street E., Toronto M4M 1H5.
Tel: 416-778-5000 or 1-888-778-3100.
Fax: 416-778-8070. E-mail: willow@web.net

¹ Farrar S., Bang, D. *Info Scripts: Gateways to consumer health information*. **Bibliotheca Medica Canadiana** 1998 Summer, 19(4):135-137.

President's Message

Dear Colleagues,

Our world this year has been plagued by economic turmoil, political scandal, wars, strikes, disasters, death and destruction. Not a good omen for things to come. But I feel in my heart that this too shall pass and we shall prevail because I have hope. My sentiments for our planet extend to the THLA. With diminishing membership and poor attendance at our general meetings one would think that we are spiraling downwards. Not so, I say. As President of the THLA I have plans to change and revamp our association, not because there is anything wrong with it, but that it needs to mature and grow as do all living things. We are on the brink of a new millennium and we must strive to set goals and reach for excellence or we shall be left by the roadside and watch the rest of the world pass us by.

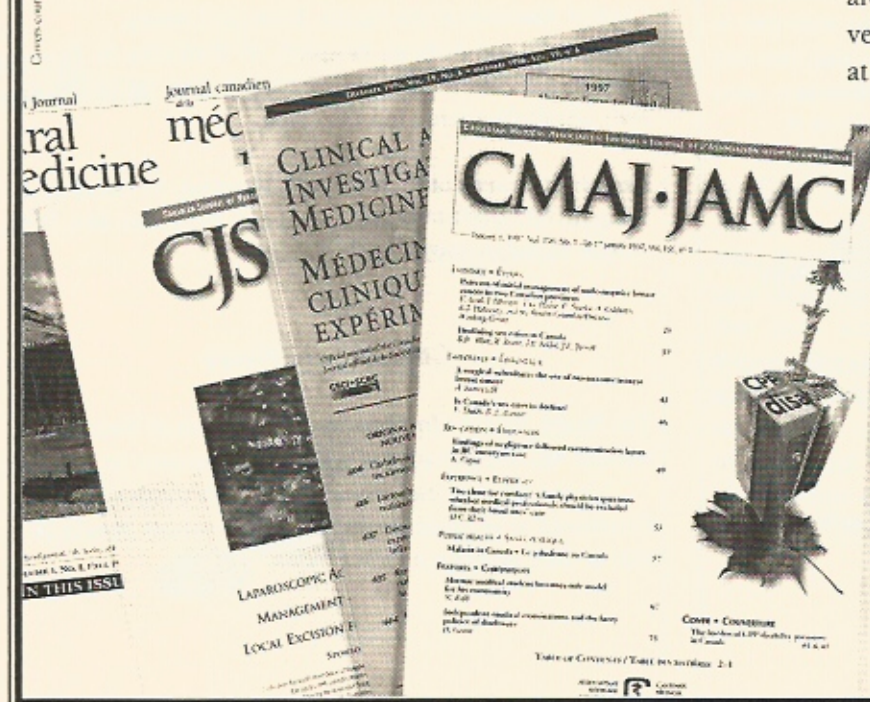
Our Executive is determined to provide the THLA membership with an opportunity to strengthen and

increase its abilities as information professionals through continuing education courses, industry-related general meetings and a more informative newsletter. But in order to do that we need to know from you what you want. We can't do it alone and we are relying on your input to serve you better. To this end our new President-Elect, Anita Lanning, has put together a survey and has been working very hard at planning something useful for you. Please take a few minutes to complete the form and send it back to us as soon as possible.

In closing, I would like to thank the members of the past Executive for all their help and wish a warm welcome to all the new faces. It's going to be a tough year but I have some great people to work with and we are going to make things happen.

- Karen Smith
THLA President

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Faces & Places

THLA Directory Corrections and Additions

Brian Cameron of the Fudger Health Sciences Library, The Toronto Hospital, has a new e-mail address:
bcameron@torhosp.toronto.on.ca.

Yee Ching Chang reports that the Workers' Compensation Board of Ontario has changed its name to the Workplace Safety & Insurance Board. Her new e-mail address is:
yee-ching-chang@wsib.on.ca

Linda Devore replaces Madeline Grant at the Staff Library, Baycrest Centre for Geriatric Care, 3560 Bathurst St., Toronto, ON M6A 2E1; Tel: (416) 785-2500 ext. 2353; Fax: (416) 785-2490; e-mail: devore@library.utoronto.ca

Marina Englesakis has joined The Toronto Hospital library staff as the Information Specialist for the Surgical Directorate, Medical Education, and Neurosciences.

Elizabeth Groskorth has joined the library staff at Mount Sinai Hospital, Tel: 586-4614; e-mail:
lgroskorth@mtsinai.on.ca

Susan Hendricks reports a change in her institution's name and address: Oshawa General Hospital is now **Lakeridge Health Oshawa**, 1 Hospital Court, Oshawa, ON L1G 2B9.

Deborah Lambert, formerly of Bloorview Macmillan Centre, has moved to the Health Sciences Library, Scarborough Grace Hospital. She can be reached at 495-2437; e-mail: dlambert@myna.com

Joanne Marshall is leaving the Faculty of Information Studies at the University of Toronto to take a position as Dean of the School of Information and Library Science at the University of North Carolina at Chapel Hill in January 1999.

Linda McFarlane of the Sunnybrook Health Science Centre, reports an institutional name change to: Sunnybrook & Women's Health Science Centre.

Retired member, **Carol Morrison**, formerly of the OCI Library, can be reached at: 353 Brunswick Ave, Toronto, ON M5R 2Z1; Tel: 967-3796; e-mail:
carol.morrison@utoronto.ca

THLA President, **Karen Smith**, has a new e-mail address:
karen_smith@pfcana.com

Anne Taylor-Vaisey's address is: Continuing Education,* Faculty of Medicine, University of Toronto Centre for Research in Education, The Toronto Hospital, Bell Wing, 9th Floor, Toronto, ON M5G 2C4.

Rita Vine has a new address: IMR Integrated Management Resources, 1000-1235 Bay St., Toronto, ON M5R 3K4

Welcome New Members!

Nancy Crozier-Stoyles of the Information Resource Centre, Multiple Sclerosis Society of Canada, 1000-250 Bloor St. E., Toronto, ON M4W 3P9; Tel: (416) 922-6600, ext. 2358; Fax: (416) 922-7538; e-mail: nancyc@mssoc.ca.

Dave Hagelaar of the C.C. Clemmer Health Sciences Library, Canadian Memorial Chiropractic College, 1900 Bayview Ave., Toronto, ON M4G 3E6, 482-2340 ext. 268; Fax: 482-9745; e-mail: dhagelaar@cmcc.ca

Sandy Iverson of the Learning Resource Centre, Canadian College of Naturopathic Medicine, 2300 Yonge St., Box 2431, Toronto, ON M4P 1E4, 486-8584 ext. 228; Fax 484-6821; e-mail: siverson@ccnm.edu

Christine Marton of 125 Hanson St., Toronto, ON M4C 1A3; Tel: 978-7099; Fax: 971-1399; e-mail:
marton@fis.utoronto.ca

Crystal Merriott of the Health Sciences Library, Orthopaedic and Arthritic Hospital, 43 Wellesley St. E., Toronto, ON, M4Y 1H1; Tel: 967-8545; Fax: 967-8593; e-mail: library@ortharth.toronto.on.ca

Pamela Richards of St. Michael's Hospital, 30 Bond St., Toronto, ON M5B 1W8, 360-4000 ext. 2924; Fax 864-5296; e-mail: richardsp@smh.toronto.on.ca.

Consortium News

The Health Science Information Consortium of Toronto's website has had a change of address. It can now be found at:

www.library.utoronto.ca/www/hsict/index.htm

Comments or suggestions regarding the website should be sent to the Consortium Office.

THLA Treasurer's Report

THLA Statement of Income Expenses and Capital Year Ending June 30, 1998

	1996/1997	1997/1998
INCOME		
Membership dues	3,823.75	3,257.27
Holiday party	600.00	750.50
Annual dinner	1,805.00	1,835.00
Sponsorship	450.00	150.00
Interest	16.71	50.36
Newsletter ad	100.00	500.00
TOTAL	6,795.46	6543.13
EXPENSES		
Printing, postage,		
Secretariat services	2,147.30	2,277.90
Catering/Meetings	14.71	119.15
Holiday party (December)	1,028.45	672.75
Annual dinners	2,843.98	2770.67
Honoraria		500.00
Courtesy gifts	106.73	---
FIS scholarship	250.00	---
Bank charges	9.30	---
Sundries	50.00	12.73
TOTAL	6,450.47	6603.20
CAPITAL		
Balance - June 30, 1998		2,646.47

Prepared by John Tagg,
THLA Treasurer 1997/1998



Web Health Watch

CMA's WebMed Links

Under the Clinical Resource Section of CMA's home page, WebMed Links is the CMA's "compilation of health- and medicine- related internet sites for the use of physicians in their practice and research". It's a great site for librarians, too! Under the Medical Libraries link is a list of libraries by province, and there are some National and International Medical Libraries listed. There are more than 50 libraries represented, although the list is not exhaustive. This area of the page could provide a good starting point for finding information about a library's resources for ILL purposes or provide quick contact information. The entire CMA site is very well organized, easy to read and navigate, and the list of links to resources in each category is extensive.

www.cma.ca/webmed

New England Journal of Medicine

This site has been recently redesigned into 2 parts: an area for all users and an area for subscribers only. The latter has been enlarged and offers the complete text of the journal, including review articles for all issues since 1993. There is full-text search capacity and a personal archive for saving search results and articles. Each new issue of the journal is now uploaded to the WWW on Wednesdays at 5pm Eastern time. This will give subscribers electronic access to these articles at the same time that the media begins to release stories based on the content of the journal. This site has a professional, comprehensive home page and its information is very clear and concise. Resist taking the "Images Quiz" if you can!

www.nejm.org

British Medical Journal (eBMJ)

Access to full text of all articles published in the weekly BMJ from January 1997 is FREE until the end of 1998, so take advantage if you can! When the service is no longer free there will be 6 years of BMJ online. Navigation through this site is somewhat awkward and there is a lot of distracting advertising in the form of suggestions of other databases to try. However, the search form allows for a lot of detail and the Browse feature is very useful for quick identification of materials.

www.bmj.com

Compiled by Liz Groskorth

Continuing Education/Upcoming Events

Faculty of Information Studies University of Toronto

For more information, contact Marcia Chen (416) 978-7111; Fax: (416) 971-1399; email: conted@fis.utoronto.ca or www.fis.utoronto.ca/conted. FIS courses cost from \$100 - \$595. There is a discount for early registration.

FALL 1998

- Oct 7 - Nov 11 Computers and Networks: From A to Z
- Oct 13 - Dec 1 Searching Your Family Tree
- Oct 13 - Dec 1 Multimedia Preparation for the Web
- Oct 14 - Dec 2 Internet Application Development
- Oct 14 - Nov 17 Introduction to VRML
- Oct 15 - Dec 3 Web Site Implementation and Management
- Oct 16 - Nov 20 Building an Intranet
- Oct 16 Records Management Program Administration
- Oct 17 - Nov 21 Internet Search and Retrieval Strategies
- Oct 17 - Dec 5 Strategies for a Web Presence
- Oct 18 - Dec 6 Web Site Implementation and Management
- Oct 19 - Nov 23 Current Awareness Services on the Net (web course)
- Oct 19 - Dec 7 Overview of Internet Technologies
- Oct 23 Finding Canadian Statistics
- Oct 23 Marketing Your Library or Information Service
- Oct 25 - Nov 29 Creation & Management Tools for a Dynamic Website
- Oct 30 Creating Web Documents, Part I: The Basics
- Oct 30 Implementing Canada's New Copyright Act
- Nov 6 Records Inventory and Retention Scheduling
- Nov 6 Health and Safety for Library Managers and Supervisors
- Nov 6 Internet Basics
- Nov 13 Putting Multimedia to Work in the Digital Library
- Nov 13 Writing a Business Plan: The Road Map to Success
- Nov 20 Creating Web Documents, Part II: Design and Functionality
- Nov 20 Knowledge Management: Cases, Complexities and Competencies

IMR Integrated Management Resources

For more information, contact Rita Vine, rita@imr.on.ca or visit: www.imr.on.ca

- Oct 28, 1998 **Introduction to Online Marketing and Promotion**
Elmwood Meeting Centre, Toronto
\$245 + GST

Consumer Health Information Service (CHIS) Toronto Reference Library

The following health education presentations are held in the Elizabeth Beeton Auditorium, Toronto Reference Library, 789 Yonge St. Admission is free.

- Oct 21, 1998 **Stress Busting and Good Health**
6:30-7:30pm As a chiropractor, the speaker will discuss the physical ailments that are a result of stress and will offer tips on how to deal with stressors and improve our health.
- Nov 18, 1998 **All About Arthritis**
6:30-7:30pm A volunteer from the Arthritis Society will present an overview of the 100 forms of arthritis and discuss current treatment strategies.

CASLIS - Toronto Chapter

- Oct 7, 1998 **At the Helm, with Vicki Whitmell** (CLA Executive Director).
Registration: 5:30 pm, Session: 6:00 pm
Toronto Metro Reference Library,
Elizabeth Beeton Auditorium.
\$12.00 Members; \$20.00 Non-members;
\$5.00 Students.

WILLOW

- Oct 27, 1998 **Eat to the Beat**
7:30pm Roy Thompson Hall. Willow's 3rd annual fundraiser to help raise awareness for breast cancer. \$75.00 with a tax receipt of \$50.00. Call 778-5000 for more information.

Upcoming Conferences

Upstate New York & Ontario Chapter of the Medical Library Association (UNYOC): Reflections '98: A Look at the Past, Visions for the Future

Oct. 14-16, 1998. Geneva, New York.

www.unyoc.org

OHA Convention & Exhibition Making the Future Happen Together

Nov. 2, 3, & 4, 1998. Toronto, Ontario.

www.oha.com

OHLA presentations are scheduled for Monday 2 November, 1998. Presentations include:

- **The Reflective Practice Program of the College of Nurses of Ontario:** how can hospital libraries help an important constituency meet its quality assurance requirements

Rani Srivastava, Director of Clinical Resources Faculty of Nursing, University of Toronto

- **Consumer Health Information:** a panel discussion of essential criteria and a variety of service delivery methods

Susan Murray, Consumer Health Information Service, Metropolitan Toronto Reference Library

Marg Muir, Health Information Centre, Sunnybrook & Women's College Health Sciences Centre, Toronto

Carol Jones-Simmons, The Tom Leon Health Resources Centre, Centenary Health Centre, Scarborough

Kim Meighan, Consumer Health Information Promotion, Hospital for Sick Children, Toronto

OLA Super Conference '99

Jan. 21-23, 1999.

www.ola.amlibs.ca

MLA's Annual Meeting '99

Present Tense – Future Perfect?

May 14-20, 1999. Chicago, Illinois.

www.mlanet.org

CHLA/ABSC 23rd Annual Conference

Bridge to the New Millennium

May 25-29, 1999. Halifax, Nova Scotia.

www.library.dal.ca/chla-absc99

SLA 90th Annual Conference

Knowledge Leaders for the New Millennium: Creators of the Information Future

June 5-10, 1999. Minneapolis, Minnesota.

www.sla.org/conf/index.html

CLA Annual Conference '99

Facing the Challenge: A Practical Survival Guide

June 16-20, 1999. Toronto, Ontario.

www.cla.amlibs.ca

To list your event in the Continuing Education/Upcoming Events/Conferences column, please contact **Maureen Pakosh** at (416) 756-6143; pakosh@nygh.on.ca

From the Editor

I'd like to thank outgoing newsletter team members, **Terri Rothman**, Editor and **Mary Robinson**, Assistant Editor. Terri has moved on to serve the CASLIS-Toronto Chapter as Secretary while Mary has been appointed Assistant Editor of CHLA's publication, *Bibliotheca Medica Canadiana*.

I'm pleased to announce that **Liz Groskorth** has joined this year's team as Assistant Editor. Liz will take over Mary's role in preparing website reviews for the newsletter. **Maureen Pakosh**, Assistant Editor will keep us up to date on CE events in the city as well as upcoming conferences. As we work to bring you more informative articles and features, we welcome your ideas, suggestions and contributions.

- Gaby Fernandes

THLA 1998 Events

Holiday Party
Tuesday, 8 December, 1998
Faculty Club, U of T



Have You Renewed Your Membership?

Please look in your cheque book to see
whether you've renewed your
membership for the
1998/1999 Membership Year
(June 1st - May 31st)

Send your membership fee with any
address, phone, or e-mail changes to
THLA.

For more information, contact:
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(416) 485-0377; ddavey@inforamp.net



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THLA NEWS

Deadline for submissions

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