

THLA NEWS

VOL. 14 NO. 3

January 1995

Our February Programme:

DOCLINE in Canada - a Demonstration and Discussion

Introduction: **Joan Leishman**, Health Science Information Consortium of Toronto

Speaker: **Jim Henderson**, College of Physicians & Surgeons of British Columbia

Where: **Alice Moulton Room**, Science & Medicine / Sigmund Samuel Library

When: **Wednesday, February 15, 1995 - yes! - Wednesday, not Monday**

6:00 pm Coffee & Cookies • **6:45 pm** Programme begins

Jim Henderson was instrumental in bringing DOCLINE to Canada, and in coordinating participation by the B.C. libraries. He will give a "live" demonstration of LEND and BORROW sessions on DOCLINE, and of QuickDoc front end, especially statistics and billing.

You are encouraged to prepare for this meeting by reading any DOCLINE information, including:

<i>CHLA/ABSC information update on DOCLINE for Canadian libraries</i>	<u>BMC</u> , 16(2)
<i>Status of DOCLINE in Canada</i>	<u>BMC</u> , 16(2)
<i>DOCLINE: Some questions and answers</i>	<u>THLA NEWS</u> , 14(2)

In addition, please bring to the meeting some data on your library's ILL procedures, costs and time allotments. CISTI information packages on DOCLINE will be available at the meeting.

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TORONTO HEALTH LIBRARIES ASSOCIATION

P.O. BOX 94056, 3332 YONGE STREET
TORONTO, ONTARIO M4N 3R1

AN OFFICIAL CHAPTER OF THE CHLA/ABSC

Make It A Date To Participate!

DATE	EVENT
Wednesday, February 15th	General Meeting: DOCLINE in Canada - A Demonstration & Discussion <i>Note the Date Change!</i>
Monday, March 27th	General Meeting: New Health Legislation in Ontario & Future Plans (See page 5 for preliminary information)
Friday, March 10th	THLA NEWS Deadline for Contributions
Monday, May 1st	Annual Dinner Meeting at Massey College Speaker: Professor Edward Shorter, Hannah Professor for the History of Medicine
Friday, May 19th	THLA NEWS Deadline for Contributions

FROM THE EDITOR

Cathy Lindsey-King

Did you ever wish that there were 8 days in each week (3 of them for the weekend), or even possibly 13 months in the year instead of just 12? Believe me, I do! I can't believe how much is happening in the THLA community these days! Within the pages of this issue, you will find details on the following: our remaining three general meetings of the season, a variety of CHLA/ABSC activities (including annual conference news for '95 and '96), the new THLA Annual Prize, the efforts being taken to reconsider the position descriptions for the THLA Executive, this November's OHA meeting, plus: a full slate of other activities in the *Calendar of Events* section!

In addition, this is also the time of year when contributors to the *THLA / Consortium Union List* are requested to submit their updates for the new 11th edition. Updates are due to the Consortium office no later than February 10th. Regardless of whether you contribute to this list, you should seriously consider purchasing a copy so that you can take full advantage of other local library resources at your disposal. An order form is enclosed with this issue. The 11th edition should be ready for distribution in April of '95.

I would also like to take this opportunity to thank **Gail Knaggs** of the Markham Stouffville Hospital for her continued assistance in the production of the newsletter's first page masthead and footer. As always, if you have any contributions or suggestions for future issues of the *NEWS*, please do not hesitate to give either myself or Anne Taylor-Vaisey a call, or indeed you can talk to us at the next general meeting on **Wednesday, February 15th** - we'll be there!

PRESIDENT'S MESSAGE**Teresa Helik**

Welcome back to the rest of our THLA year. Now that you are well rested and full of new year's resolutions, make sure you mark your calendars for all of our upcoming THLA events, listed elsewhere in this issue. One of my resolutions was to do a better job of keeping us aware of CHLA/ABSC news - so here's the latest.

The 2nd draft of the *CHLA/ABSC Standards for Libraries / Information Services in Canadian Health Facilities* is now ready. Judy Inglis has requested our opinions. If you would like to receive a copy, please contact me, or you may contact Judy directly. Your feedback is important - please do not rely on the Executive to do this for you. Many of us do not work in the types of organizations that this document covers, and we cannot adequately comment without your input. You may send your comments to me by fax at 416-442-2520, or by e-mail at 74047.3174@compuserve.com.

CHLA/ABSC also has a new task force on resource sharing. **Joan Leishman** is a member of this task force, so you can contact her with concerns that you would like the task force to be aware of. The task force is planning a half day session on resource sharing at the CHLA/ABSC conference in St. John's this June.

Finally, the winter CHLA/ABSC board meeting will be held in Toronto in mid February. If you have any questions, concerns, or comments that you would like raised with the board members, please contact me.

Our February general meeting programme on DOCLINE promises to be both interesting and informative. I hope that many of you will be able to attend - please note that we will also be asking the membership to vote on the new THLA Prize proposal - details can be found on page 10. Many thanks are due to **Dorothy Davey, Madeline Grant, Joanne Marshall and Sylvia Newman**, who have done an excellent job of taking this from concept to final proposal.

1994 - 1995 THLA Executive

Past President Sylvia Newman	978-1580 / 2872	Editor - Newsletter Cathy Lindsey-King
President Teresa Helik	442-2500 x 2226	TEL: 630-6331, x 225 FAX: 630-0506
President Elect Elaine Wright wright@utlink.utoronto.ca	978-1331	Associate Editor - Newsletter Anne Taylor-Vaisey
Deputy President Elect Rebecca Strange	905-420-4991	TEL: 978-8419 FAX: 971-2200 taylorvaisey@medac.med.utoronto.ca
Secretary Colleen Mulloy	601-7964	Secretariat Dorothy Davey 485-0377 P.O. Box 94056 3332 Yonge Street Toronto, Ontario M4N 3R1
Treasurer Valda Poplak	281-7101	

DECEMBER MEETING REPORT

Cathy Lindsey-King

A lively turnout of over 50 people enjoyed the ambience of OCI's Staff House for the annual holiday party in December. The meeting's highlight was the surprise presentation of an honorary THLA life membership to Carol Morrison of OCI, in recognition of her outstanding contribution to THLA events and activities over the years. Although we were sad to bid the Staff House good bye this year, we are already hot on the trail of a new locale for the 1995 party. Possible candidates include the new OCI facility on University Avenue.

FACES AND PLACES

Anne Taylor-Vaisey

The annual THLA membership directory was mailed with the last issue of *THLA NEWS*. This issue includes a number of additions and changes which have been reported to **Dorothy Davey**, the directory's compiler. Please include these changes in your copy of the directory. For any questions concerning the directory, contact Dorothy at (416) 485-0377.

New Members

We welcome **David Ian Harvie**, Commanding Officer, Canadian Forces Medical Services School, CFB Borden. Contact Mr. Harvie at (705) 424-1200 x 3627, 423-2613 (fax) or "david_i_harvie@magic.ca".

Grazyna Wiercinska joined THLA in December. She is currently working as a volunteer at the Ontario Cancer Institute: (416) 781-3609.

Marion Jane MacGregor of Kitchener may be telephoned at (416) 578-0693.

Jane Sauder of the Medical Library, Women's College Hospital is not a new member, but was omitted from the directory. Contact Jane at (416) 323-6078, 323-7314 (fax) or "wch@vax.utoronto.ca".

And finally, welcome to **Susan Siderovski** of the York Region Public Health Department, who may be reached at (905) 895-4511 or 895-3166 (fax).

Name Changes

The Health Sciences Library at Sunnybrook Health Science Centre has been renamed the **Dr. R. Ian Macdonald Library**, after the Chief of Medicine at Sunnybrook from 1947 to 1956. As well as developing a renowned postgraduate medical education programme at Sunnybrook, Dr. Macdonald was also Director of the Division of Postgraduate Medical Education at the University of Toronto.

The librarian of the AIDS Committee of Toronto is **Lisa Betel**. Her new telephone number is (416) 340-844 x 223.

Sister Margaret Ann McFarlane is the librarian at St. John's Rehabilitation Centre. She is listed in the directory as Margaret Ann SSJD, Sister.

Iuliana Pop of the Information Centre, Scientific Affairs, Apotex, Inc., may be reached by fax at (416) 748-4364 or Internet "ipop@apotex.ca".

Rosemary Ulliot's contact information has not changed, but her library's new name is Film Reference Library, Toronto International Film Festival, The Mezzanine, 70 Carlton Street, Toronto M5B 1J3.

Yolanda Walsh of Etobicoke General Hospital is now **Yolanda Savino Walsh**.

FACES AND PLACES (Continued)

Anne Taylor-Vaisey

Electronic Mail and Telephone Changes

The Internet address of **Thomasin Adams-Webber** of the Hospital for Sick Children is "thomasin.adams-webber@mailhub.sickkids.on.ca".

Peggy Binkle of the Grey Bruce Regional Health Centre has a new Internet address: "binkle@gcl.georcoll.on.ca".

All library staff at **Women's College Hospital** may now be contacted at "wch@vax.utoronto.ca". This includes Jane Sauder, Monica Dingle, Shahida Rashid, and Marina Simms.

The new ENVOY address for **Elizabeth Reid** and **Barbara Gorska** of the Toronto Hospital, Western Division is OTTWH (formerly OTTWH.LIB).

Holly Philips of the Queen Elizabeth hospital has a new Internet address: "qeh@library.utoronto.ca".

Ann Marie Chin of the Health Sciences library, Providence Centre has a new telephone number: (416) 285-3666 x 4301.

Louise Hamel of the library of the Addiction Research Foundation may be telephoned at (416) 595-6991 (Circulation/ILL).

FORTHCOMING MEETING NOTICE: MARCH 95

Elaine Wright

The **March 27th** general meeting will feature a speaker from the Ontario Ministry of Health to discuss new health legislation in Ontario and other future plans. Possible topics of discussion include: the *Sale of Tobacco Act*, the *Patent Act Amendment Act* (Bill C91), the *Substitute Decisions Act*, the *Advocacy Act*, the *Consent to Treatment Act*, the *Regulated Health Professions Act*, and other associated legislation.

Plan now to attend this meeting - it will be held at:

Canadian Memorial Chiropractic College Library
A.V. Weir Building, CNIB grounds
1931 Bayview Avenue, Toronto.

To travel via TTC to this meeting, take the subway to Davisville station and board the #11 Bayview bus, which travels northbound on Bayview Avenue and stops at the CNIB.

The meeting will begin at **7:00 pm**.

Further details will be published in the next issue of *THLA NEWS*.

CHLA/ABSC 19TH ANNUAL CONFERENCE

June 4-7, 1995: St. John's, Newfoundland

CHLA/ABSC's annual conference will take place in the beautiful and historic city of St. John's, Newfoundland. The oldest city in North America, St. John's is well known for its scenic beauty and tourist attractions.

The conference theme, *OLD WORLD - NEW WORLD*, is drawn both from the historic character of Newfoundland and the principles of preserving and building on enduring values of librarianship. The objective of the conference is to explore this theme by attempting to put technological developments into the context of "what we are" and "what we do" and by looking at the application of traditional library skills in non-traditional areas.

The conference promises to be a stimulating one with an exciting line-up of speakers and thought provoking topics. Mary Dykstra, a member of the Canada Council on the Information Highway, and a former director of the Graduate School of Library and Information Science, Dalhousie University, will provide the keynote address: *The Effects of Change in Information Technology on Libraries, Library Services, and Librarians*.

Other program highlights include: *Unified Medical Language System Knowledge Sources (Medical Informatics)*; *Development and Delivery of Health Services in Newfoundland and Labrador: A Historical Perspective*; *Telemedicine and Distance Education*; *SatelLife: The Library Partnership Programme*; *Benefits and Difficulties with the Introduction of Evidence-Based Medicine*; *Effects of Downsizing on Library Services and Accreditation*; and *The Virtual Library*.

There will be a panel presentation on *Document Delivery: Problems and Solutions* that will address the issue "Access versus Ownership". Jan Greenwood and David Crawford will end the conference by debating the resolution "Information Technology has not fundamentally changed what librarians do, only how they do it".

A full range of pre-conference CE courses offer you some great reasons to come early to St. John's.

Don't miss this chance to enjoy good old Newfoundland hospitality and some great tours, food, music and dancing with Jim Payne and friends!

For further information, please contact:

Catherine Lawton
Conference Co-Chair
11 Burke Place
St. John's, NF
A1B 3G9

Shaila Mensinkai
Conference Co-Chair
Library Services, Janeway Child Health Centre
Janeway Place
St. John's, NF
A1A 1R8

TEL: (709) 754-2938

TEL: (709) 778-4344

clawton@random.ucs.mun.ca

FAX: (709) 778-4333

smensinkai@kean.ucs.mun.ca

OHA ANNUAL CONFERENCE REPORT

Valda Poplak

The theme of the 1994 OHA Annual Conference, held November 7th in Toronto, was *Redesigning Healthcare for Today and Tomorrow*. Jan Greenwood, OHLA President, opened the OHLA section by welcoming Dee Sprung, the Annual Conference Chair.

The keynote address was provided by Pat Henderson, CEO of the Freeport Hospital and Health Care Village in Kitchener. She took the audience on a five year journey that Freeport has been travelling on the CQI (Continuous Quality Improvement) road. The hospital undertook this as a learning organization, working together in teams to solve problems. Working through Peter Senge's five disciplines, Pat elaborated with personal anecdotes how Freeport Hospital analyzed their own process of providing care to the community through an evaluation of learning principles. She ended her talk by focusing on the role of the library in the learning organization and threw out some challenges to librarians working in the healthcare profession today.

The next item on the agenda was a panel discussion on *Volunteers in the Library - Challenges, Perils, Pitfalls, Rewards*, moderated by Madeline Grant. Joyce Pharoah of Homewood Health Centre in Guelph, who manages 30 volunteers, described the qualities and expectations of her library's volunteers, stressing the importance of receiving recognition for a job well done. Carol Alguire, Director of Volunteer Services of Freeport Hospital, explained how they select volunteers for library duties with emphasis on the importance of the enthusiasm and willingness of the librarian to work with volunteers. Sheila Tyndall, Vice President of Human Resources and Management Services at Providence Centre, equated the management of volunteers with good human resource management, and cautioned awareness of conflict of interest with the unions. The topic was hotly debated and a number of interesting points were raised concerning the image of the library / librarian as a modern computerized knowledge-based centre.

The 9th Annual General Meeting of the OHLA followed and after a break for lunch, David Hallam, President of Information Graphics in London, conducted a workshop on *Archives Can be Fun - Protecting Past and Present for the Future*.

At a concurrent session, Rosabeth Moss Kanter presented an interesting, funny and inspiring talk on *Mastering Change in the Health Sector*, advocating that organizations should be "focused, fast, flexible, and friendly".

Altogether, it was an interesting and worthwhile day spent at the convention.

BETWEEN OURSELVES ...

THE MARKETPLACE

Position Wanted

Position Desired: Medical or Systems Library Technician
Qualifications: Library & Information Technician Diploma, and six semesters in Library Science

Library Experience:

With almost 2 years of special and public library experience in Toronto and Poland, I have used many different types of software and automated library systems. My responsibilities have included filing, circulation, some cataloguing, acquisitions and inter-library loans.

Contact: Ms. Grazyna Wiercinska
 437 Glen Park Avenue, #303
 North York, Ontario
 M6B 2E8 (416) 781-3609 or 326-6450

CALENDAR OF EVENTS

February 1995 - October 1995

Compiled by Anne Taylor-Vaisey

A note re **Faculty of Information Studies (FIS)** CE courses: for a complete listing, contact **Marcia Chen**: Tel: 978-7111; Fax: 971-1399; Internet: ContEd@fis.utoronto.ca Gopher: GOPHER.FIS.UTORONTO.CA [subdirectory: Continuing Education Program]. Call Marcia to get on the FIS mailing list, print and/or e-mail. FIS courses cost from \$85 - \$220. There is a discount if you register early.

- | | |
|-----------------------------------|---|
| Feb. 6 | Managing Difficult People
Telemedicine Canada teleconference
Speaker: Susan Lenox (Hamilton Civic Hospitals)
Information: Tel: (416) 599-1234 Fax: (416) 598-1848 |
| Feb. 16 | THLA general meeting: DOCLINE
Contact: Elaine Wright Tel: (416) 978-1331
(Please see meeting description, p. 1.) |
| Feb. 17 | Indexing: a Hands-on Workshop
FIS CE course
Instructor: Michèle Hudon |
| Feb. 26 | INTERNET/FREENET
Sponsor: SLA Toronto Chapter
Contacts: Heather Wilson Tel: (416) 480-2420
Virginia Roy Tel: (416) 440-8900 |
| March 7 | Internet Success Stories: panel discussion
Sponsor: CASLIS
Metropolitan Toronto Reference Library
Registration: 6:00 p.m.
Cost (includes cold buffet): \$10 (members) \$15 (non-members) \$5 (students)
Contact: Aileen Weir Tel: (416) 325-3929 |
| March 11,
March 25,
April 8 | Internet Intermediate
FIS CE course
Instructors: Laine Ruus, Michael Gold |
| March 16 | Roles for Librarians in the 90's
Sponsor: SLA Toronto Chapter
Contact: See Feb. 26 SLA Meeting entry |
| March 27 | THLA general meeting: New Health Legislation in Ontario
Contact: Elaine Wright Tel: (416) 978-1331
(Please see meeting description, p. 5.) |

CALENDAR OF EVENTS

Continued

- April 13 **Special Librarians' Day - Tour**
Sponsor: SLA Toronto Chapter
Speaker: **Didi Pancake** (SLA President)
Contact: See Feb. 26 SLA Meeting entry
- May 1 **THLA Annual Dinner Meeting** at Massey College
Speaker: **Professor Edward Shorter**
Contact: **Elaine Wright** Tel: (416) 978-1331
- May 7-12 **Health Information for the Global Village: MLA '95/7 ICML**
Annual meeting of the Medical Library Association (May 7-10) and the
7th International Congress on Medical Librarianship (May 10-12)
Washington Hilton and Towers, Washington, D.C.
All-inclusive cost: \$350, before April 1
Registration materials will be available in January.
Contact: MLA headquarters Tel: (312) 419-9094
- May 18 **SLA Toronto Chapter Annual General Meeting**
Contact: See Feb. 26 SLA Meeting entry
- June 4-7 **Old World - New World:**
CHLA/ABSC 19th Annual Conference
St. John's, Newfoundland
(Please see conference description, p. 6.)
- June 10-15 **The Power of Information: Transforming the World**
Special Libraries Association Annual Conference
Montréal, Québec
Contact: **Jim Mears**, Washington, D.C.
Tel: (202) 234-4700, ext. 628 (Internet: slal@capcon.net)
- June 14-18 **Your Golden Opportunity:**
50th Conference of the Canadian Library Association
Calgary, Alberta
Tel: (613) 232-9625 Fax: (613) 563-9895
- June 22-29 **American Library Association Annual Conference**
Chicago, Illinois
- Oct. 11-14 **Partners on the Front: UNYOC/MLA '95**
Rochester, N.Y.
Contact: **Bernie Todd Smith** Tel: (716) 338-4743
Fax: (716) 544-1504
- Nov. 6 **OHA Annual Conference, Toronto**
Contact: **Jessie McGowan**, Ottawa General Hospital
Tel: (613) 737-8530 Fax: (613) 737-8521
Internet: ae777@freenet.carleton.ca

THLA ANNUAL PRIZE IN HEALTH SCIENCES LIBRARIANSHIP

Dorothy Davey

The Toronto Health Libraries Association Ad Hoc Scholarship Committee was created at the THLA Executive Meeting, October 19th, 1993. The mandate of the Committee is to explore the possibility of establishing an annual scholarship or award in health sciences librarianship for students enrolled in the Faculty of Information Studies (FIS) of the University of Toronto. Following consultations with the Director of Placement and Public Relations and the Health Sciences instructor at FIS with respect to the most appropriate type of scholarship award, the Committee made its recommendations to the Executive. THLA members will be asked to vote on the proposal at the February 15th general meeting. If approved by the membership, the first award will be presented in the spring of 1996.

Eligibility:

To be eligible for the Annual Prize in Health Sciences Librarianship, a candidate must be registered as a full or part-time student with the Faculty of Information Studies at the University of Toronto, and must have completed a Faculty course, the content of which is directly related to health sciences librarianship.

Selection:

The Prize will be awarded to the student obtaining the highest standing in the Faculty course most directly related to health sciences librarianship. In any given year, the appropriate course is to be established by the THLA Executive, in consultation with the Director of Placement and Public Relations at the Faculty and the instructors of the course or courses in question. The recipient is to be determined by the instructor of the established course.

The selection process will be initiated by a representative of the THLA Executive, who must contact the instructor of the course by **March 1st** of any given year.

A statement, in writing, verifying both registration and successful completion of the course, must accompany the written document advising the THLA Executive of the selection.

The document and verification statement should be mailed, **before May 1st** of any given year, to:

*Toronto Health Libraries Association
P.O. Box 94056, 3332 Yonge Street
Toronto, Ontario
M4N 3R1.*

Announcement of the winner will be made at the THLA Annual General Meeting (AGM), and in the *THLA NEWS*. The Prize will be presented at the AGM, at which the recipient is to be an invited guest.

Value:

In addition to the invitation to attend the AGM as a guest of the Association, the recipient will receive \$250.00 in cash and a membership in the Toronto Health Libraries Association for the membership year immediately following receipt of the Prize.

Committee Members:

Dorothy Davey (Chair)
Madeline Grant
Joanne Marshall
Sylvia Newman

THLA EXECUTIVE POSITION DESCRIPTIONS**Teresa Helik**

Following the annual Holiday Party in December, the Executive has met twice to focus on re-examining its position descriptions. Our first step was to establish why we needed these descriptions. Some of the reasons included: to help overcome the steep learning curve involved in some of the positions; to increase efficiency and continuity; to delineate expectations; and to increase levels of comfort and control. Convinced now that the cause was worthy, we proceeded to brainstorm and produce lists of all the responsibilities that should be covered by one member of the executive or another.

Although there was a lot of overlap with the existing position descriptions, there were many new things to be considered as well. One important change we are proposing is to formalize the need to pass on the procedure used to fulfil the duties to the incumbent. Each position description now includes the statement, "documents the current procedures for the execution of the above duties". Most of the work on this will be done this year, and subsequent Executive members will just have to update the version that they receive. We hope that this will make the work of future Executive teams easier. We have also suggested that the President Elect act as programme planning chair and work with the help of the Past President and others as needed to reduce the workload in this position. When the proposed changes are in their final form, we will publish them in the *NEWS* for your comments. I would like to thank Jennifer Bayne who facilitated our December 12th meeting, and also Susan Murray, Madeline Grant, and Elizabeth Reid, who attended this meeting and contributed their insights.

1996 CHLA MEETING NEWS**Sylvia Newman**

Most of the Committee Chairs have been recruited for the CHLA Annual Meeting, which will be hosted in Toronto by THLA in June 1996. Unfortunately, Eva Gulbinowicz has had to step down as Chair of Hospitality because of increased workload in her position due to staff cutbacks. We are therefore still actively seeking someone to chair this committee. Sylvia Newman (978-2872) and Elizabeth Uleryk (813-6695), the Conference's Co-Chairs, would love to hear from you if you would like to be a willing volunteer organizer or participant in any of the committees.

Following is the current list of Chairs.

CONFERENCE SECRETARY

Linda McFarlane

TREASURER

Elizabeth Reid

FACILITIES

Colleen Mulloy

PROGRAM

Madeline Grant & Jennifer Reiswig

EXHIBITS & SPONSORS

David Glazer & Susan Murray

POSTER SESSION

Mary Boite

PUBLICITY

Cathy Lindsey-King

CONTINUING EDUCATION

*Linda Devore & Rita Vine**with Joanne Marshall as Advisor*

REGISTRATION

Dorothy Davey