

Miss Davida Glazer
Health Sciences Library
Sunnybrook Health Science Centre
2075 Bayview Avenue
North York, ON M4N 3M5

THLA News

Vol. 12 No.4

Toronto Health Libraries Association

March 1993

THLA ANNUAL DINNER MEETING

DISCOVERING THE ENOLOGIST IN YOU:

WINES AND WINE TASTING

TASTE AND LEARN WITH OUR GUEST SPEAKER

**MR LEONARD FRANSSEN
CO-ORDINATOR
QUALITY CONTROL
LIQUOR CONTROL BOARD OF ONTARIO**

◆◆◆◆◆ Before dinner Mr Franssen will lead us in discovering the senses brought to bear in tasting wines. After dinner he will guide us through a food and wine match using our dinner menu as an example. Leonard will also provide some insights into the *Ontario Vintners Quality Alliance*, Ontario's own appellation system ◆◆◆◆◆

DATE: Monday, May 10, 1993

PLACE: University Women's Club, 162 St George Street (at Bloor)

**TIMES: 5:30 - Cocktails 6:15 - Tutored tasting
7:00 - Dinner 8:00 - Speaker and discussion**

COST: \$30.00 THLA members \$40.00 non-members

Please Pre-register, using enclosed form (back page) by April 30.

President's Message

by Madeline Grant

Spring is in the air -- at last! Which means that Library conferences are around the corner: starting with MLA in Chicago (May 14-20), then CHLA in Banff (June 12-16) and CLA in Hamilton (June 17-20), to name just a few. I hope that most of you will be able to attend at least one of these, for a professional boost.

We are pleased that a good number of THLA members were able to come out to our winter programs this year, despite the cold weather and heavy workloads. I hope that you will all join us for the final program of the year: the **Annual Dinner Meeting**, to be held again at the University Women's Club, on **Monday, May 10th**. This will be a celebratory program with a wine-tasting experience (more information is provided in the newsletter) and our thanks go to Sylvia Newman for making all the arrangements.

The THLA Executive was pleased to welcome **Jennifer Bayne**, current President of CHLA, to our last meeting. CHLA is working on a strategic planning program and Jennifer joined us to report on progress and to collect our suggestions. This was an informative and useful exercise, especially since THLA will soon have to develop some strategic plans of its own. A small subcommittee has been struck to revise THLA's outdated constitution, and as part of their mandate they will be looking into plans for THLA's future roles. Any suggestions from the membership are welcome.

As you know, the week of **April 18-24** will be celebrated as **National Library Week**, with **Thursday April 22nd** as **Special Librarians' Day**. You may wish to mark the week or the day with an open house, or a library tour, or a poster session, or an exhibit, or a contest with prizes. Or anything to promote your library and demonstrate the value of its services. It's worthwhile, and can be a lot of fun!

We have been fortunate to find excellent THLA members to serve on the Executive for 1993-94; their names and brief biographical sketches are listed elsewhere in the newsletter. It was not easy this year to persuade members to take on these responsibilities, mainly because of competing demands on our time from the Consortium and UNYOC, not to mention our 'day jobs' and family commitments. But we hope that more volunteers will come forward next year; THLA cannot survive without its workers or thrive without its leaders. That could mean you! Please consider running for office in 1994, or persuading a colleague to step into an executive position. Though it does mean some work, it is both professionally and personally rewarding, and it 'looks good on a c.v.'! My congratulations and thanks to all who have agreed to serve and keep up the good work of THLA for the coming year.

Looking forward to seeing you at our dinner meeting in May, and/or at one of the many spring library conferences.

Editor's Message

Teresa Helik

Hello again! There are puddles of water at every street corner, and the Canada Geese are back on the lawn so it must be spring. We are therefore preparing to wrap up another THLA season. Details of our Annual Dinner Meeting are enclosed. Please send in your RSVP as soon as possible. We have no other work for you to do in this issue, however, if you have not yet completed the software survey in the last issue, please do so right away and send it in to Dorothy Davey at the THLA mail box.

This issue contains news from many sources, CHLA, UNYOC, THLA of course, CHIS and an update on the Academy of Medicine. For this reason we decided not to include an Eye on Associations column this time. We will conclude the series in the next issue with a look at THLA and its history which will be of interest to newer members, and may provide some nostalgia for others.

The deadline for the next newsletter is Friday May 21, at 12:00 noon. Please send your submissions to Associate Editor **Rebecca Strange**. at the Purdue Fredrick Library

THLA Executive	Newsletter Team
Past President: Rosemary Ulliyot	Editor: Teresa Helik
President: Madeline Grant	Associate Editor: Rebecca Strange
President Elect: Sylvia Newman	Associate Editor: Gail Knaggs
Secretary: Davida Glazer	
Treasurer: Helvi Thomas	Mailing List: Dorothy Davey

THLA, P.O.Box 94056, 3332 Yonge Street, Toronto, ONT. M4N 3R1

Meeting Report

Davida Glazer

Multiculturalism, ethnic and native relations are, to most of us, familiar terms in a widely unfamiliar area. On this topic, Marcia Cardamore, owner and director of Employment Equity Consultants in North York spoke to the THLA February meeting.

The Canadian workforce is continuously being augmented by individuals from a variety of backgrounds. As a result of these changes there is an increasing need for employers, directors and co-workers to become more aware and more respectful of the cultural differences between people. These differences, which are inherent in all of us, are reflected in the way we work, and our attitudes towards others; and they contribute to the overall environment of the workplace. Even such simple etiquette things as how long we pause between sentences and how loudly or softly we speak make create considerable communication barriers between people of very different cultures.

In a very enlightening presentation and discussion, Marcia pointed out common cultural differences between general groups of people from Asia, Middle East, Europe and Canada. I for one was amazed that 110 different languages are spoken just in Ontario. Marcia provided us with general insights and linked them to possible management options in the workplace.

I am sure that all of the 30 or more people who attended this informative session went away with more factual knowledge and perhaps a better understanding of other people. Possibly, some of us came away with a better perception of ourselves.

CHIS Update

Susan Murray

UPDATE ON THE CONSUMER HEALTH INFORMATION SERVICE

The Consumer Health Information Service (CHIS) was a pilot project funded by the Premier's Council on Health, Well-Being and Social Justice, until March 31, 1993. New Grants have been awarded to CHIS by the Ministry of Health and the Ministry of Culture, Recreation and Tourism which provide enough financial support until December 1993. The Board of the Metro Toronto Reference Library supported a recommendation that responsibility for CHIS be transferred to the library. A strong campaign is underway to find continued funding for CHIS.

Academy of Medicine

Collection Update

Grace Griffiths

The Academy of Medicine Library collection is currently housed in approximately 4500 boxes located in three unused clinical areas at the Toronto Hospital General and Western Divisions. With the hiring of two contract librarians, work has begun on mounting parts of the collection.

Sheila Swanson, the former Academy of Medicine librarian will be working two days a week. Her extensive knowledge of the collection will be invaluable in identifying priority areas to be made available. I have joined TTH Library for a period of six months to co-ordinate moving the collection, locating space and devising the level and extent of service which can be offered on the collection.

It is hoped that within three months some service on current areas of the collection will be feasible, and that within six months there will be service on selected older parts of the collection. At present the Academy collection will be located in TTH Library but will remain a separate entity. As work progresses space allocation along with projected use of and service on the collection will be reviewed.

This is a large undertaking and Sheila and I appreciate your patience while the new service is being set up. If you would like to contact either of us, we can be reached at 340-3259. Watch future issues of THLA News for updates on progress.

Faces and Places

This column is for your news to other members. Please let us know about any changes, new faces in your library or other details that maybe of interest. Contact Gail Knaggs at 472-7000 ext 6635.

Jennifer Reiswig formerly at the Fudger Medical Library, The Toronto Hospital is now Manager of the Health Science Library, Toronto East General. Congratulations Jennifer!

Calendar of Events

Rebecca Strange

- | | |
|---|---|
| April 2, 1993
1:10 p.m - 2:00 | Telemedicine Canada - Hospital Libraries
Accessing Native and Northern Health Information - Code 04009
Speaker: Dr. William Owen
Kellogg Library, Dalhousie University |
| April 6, 1993 | Electronic Publishing
Metro Reference
CASLIS Co-ordinator: Barbara Fingerote |
| April 15, 1993 | SLA - The SPIRIT Strategy: Government-Industry Alliance
Instructors: James Fulcher, Huw Morgan |
| April 16, 1993
8:45 a.m. - 4:30 p.m. | To Understand and Be Understood: A First Exploration in Intercultural Communication
FLIS CE Course
Instructors Kathryn McMorrow, Frieda Ling, & Rita Cox |
| April 23, 1993
1:10 p.m - 2:00 p.m. | Telemedicine Canada - Buying a CD-ROM:
A Beginner's Guide - Code 04084
Speaker: Jan Figurski
University Hospital, London |
| April 23, 1993
8:45 a.m - 4:30 p.m. | The MARC Holdings Format: History
Design, and Current Use
FLIS CE Course
Instructor: Elizabeth Black |
| April 23, 1993
8:45 a.m. - 4:30 p.m. | Improving Work Practices
FLIS CE Course
Instructors: Carole Chauncey & Susan Rennie |
| April 30, 1993
9:00 a.m. - 4:30 p.m. | Simplified Cataloguing
FLIS CE Course
Instructor: Jean Weihs |
| May 4, 1993 | ANNUAL CASLIS GENERAL MEETING
Registration: Alison Ball 849-3077 |
| May 7, 1993
8:45 a.m. - 4:30 p.m. | Dealing with Chaos: Leadership Skills for Librarians
FLIS CE Course
Instructors: Stephen Abram & Jane Dysart |
| May 7, 1993
9:00 a.m. - 4:30 p.m. | Restructuring: the Buzz Word of the Nineties
FLIS CE Course
Instructors: Josephine Bryant & Ruth Kingma |

- May 10, 1993 **THLA Annual Dinner Meeting**
- May 13, 1993 **SLA ANNUAL MEETING AND AWARDS DINNER**
Registration: Leslie Peel 866-4651
- May 14, 1993 **Indexing Special Collections and Databases**
8:45 a.m. - 4:30 p.m. **FLIS CE Course**
Instructor: Michèle Hudon
- May 14, 1993 **Preservation Planning**
8:45 a.m. - 4:30 p.m. **FLIS CE Course**
Instructor: Karen Turko
- May 14, 1993 **Telemedicine Canada - One Librarian, Several**
1:00 p.m. - 2:00 **Libraries: Developing a Shared Library Service**
Speaker: Susan Hendricks,
Oshawa General Hospital
- May 14 - 20, 1993 **MEDICAL LIBRARY ASSOCIATION - 93RD ANNUAL MEETING AND EXHIBIT**
 CHICAGO, ILLINOIS
 Medical Library Association
 Suite 300, Six North Michigan Avenue
 Chicago, IL 60602-4805

CASLIS programs contact: Joanne Collingwood 661-2403 (leave message)

CHLA Teleconference contact: Telemedicine 599-1234

FLIS CE course contact: Marcia Chen 978-7111

SLA programs contact: Leslie Peel 866-4651

TALTA programs contact: Jacqueline Peacock 868-5760

CHLA

Jennifer Bayne

Greetings from CHLA/ABSC Jennifer Bayne, President 1992/93

This year has been such a busy one for CHLA/ABSC that time has flown and it shocks me to realize how quickly my term as President has gone. In December, on behalf of the Association, I attended the National Summit on Information Policy in Ottawa. I reported on it in the last issue of BMC. If any of you would like further information or any of the documents mentioned, please let me know. I suspect that, within the next year, we will be re-visiting a number of the issues that were raised through the Summit.

CHLA/ABSC is in the midst of updating its strategic planning process. The response from the Chapters has been superb, and I would particularly like to thank all the THLA members and Executive who took the time to respond to the framework I distributed. At the Board meeting on March 11 and 12, all responses were summarized and implementation priorities identified. At the Annual Conference in Banff I will present a draft of recommendations with budget implications.

I hope I shall see you all in Banff from June 12-16 as we challenge ourselves to attain "Peak Performance". The program is very exciting with dynamic speakers and terrific CE courses. See you then!

Market Place

Available from Mount Sinai Hospital Library:

Ulrich's 1991. 3 v.

Contact: Sue Young: Sidney Liswood Library, 586-4614
(We are on HPI)

THLA EXECUTIVE TEAM FOR 1993-94

Madeline Grant

By succession or acclamation, candidates have been found for all positions on next year's THLA Executive team. They are:

MADELINE GRANT -- Past President

Madeline has been the Manager of the Staff Library at the Baycrest Centre for Geriatric Care since 1988, and prior to that she was the librarian of the J.W. Crane Memorial Library of Geriatrics and Gerontology (before it moved to Winnipeg.) She is a graduate of the universities of Toronto and Waterloo, and has been active in several library associations, including CASLIS and SLA.

SYLVIA NEWMAN -- President

An experienced health sciences librarian, Sylvia has worked in a number of capacities at the University of Toronto: as Information Services Librarian at the SciMed Library, as Staff Training and Development Officer, and currently as the Pharmacy Librarian. She is a U. of T. graduate, a member of CHLA, THLA and UNYOC, and has served as the President of the Western New York/Ontario chapter of ACRL. Sylvia is also the mother of a musically talented son who sings, sometimes solo, in a young people's choir.

TERESA HELIK -- President Elect

THLA has benefited from Teresa's skills as Newsletter Editor in the past year, and we are delighted that she has agreed to continue on the Executive as President Elect. A graduate of St Francis Xavier University (B.A. and B.Ed.) and FLIS (M.L.S.), Teresa has been the Librarian at Ortho-McNeil Inc. since summer 1992. Prior to that she worked in the U. of T. Faculty of Dentistry Library, and as Head of Technical Services at the Canadian Memorial Chiropractic College.

HELEN MICHAEL -- Secretary

Helen has been the Manager of Library Services at the Queen Elizabeth Hospital since 1989, having previously held the position of Head of Technical Services in the Health Sciences Library at Memorial University, St John's, Nfld. She hails originally from England, where she majored in French at the University of Manchester and became an Associate of the Library Association; she emigrated to Canada in 1970. In addition to her three children, Helen's interests include 'canoeing, cross country skiing, and the pursuit of dead languages'.

VALDA POPLAK – Treasurer

Before taking up her position as Librarian at the Centenary Health Centre in 1989, Valda honed her skills in health sciences librarianship in Johannesburg (at the National Centre for Occupational Health), in Cape Town (at the UCT Medical Library) and in London, England (at the Institute for Diseases of the Chest, Brompton Hospital). Valda holds a B.A. from the University of South Africa and a Diploma in Librarianship from the University of Cape Town, and she was a founding member of the Medical Libraries Information Group in Johannesburg in 1987.

REBECCA STRANGE – Newsletter Editor

Rebecca joined THLA when she became the Librarian at Purdue Frederick (a pharmaceutical company) in 1991, and she has served, ably, as Associate Editor of the **THLA Newsletter** in the past year. She is an M.L.S. graduate of the University of Western Ontario, and after graduation she worked as an Information Specialist at Info Globe for three years, before joining the world of health sciences.

CATHY LINDSEY-KING – Associate Editor

A THLA member since 1986, Cathy will be assisting with **Newsletter** production this year, after 2 years' participation on the THLA/Consortium Union List Committee. She has been the Librarian & Information Officer at Concord Environmental for over 7 years, where she not only manages the library but is also involved in the company's marketing information system and business development program. Cathy brings her experience in corporate newsletter and proposal production, QA/QC reports, and proofreading to the **Newsletter** and is looking forward to joining the executive team.

UNYOC Update
Susan Murray

The UNYOC '93 Planning Committee has been quite busy since the last communique.

- A **Focus on the Customer** logo has been adapted for all UNYOC communications and signage.
- Keynote speakers and panelists are being approached.
- Four continuing education courses have been selected (see details below).
- A jazz singer and a pianist have been chosen for our banquet entertainment. Literary and culinary guides are in the works.

CONTINUING EDUCATION COURSES

Four CE courses relating to the theme **FOCUS ON THE CUSTOMER** are scheduled for UNYOC '93.

Wednesday, October 6, 1993

1. Empowering Your Library: Running a Customer-Focused Service Business

Instructors: Jane Dysart, Rebecca Jones

Librarians need a strong customer base that clearly understands and supports the value of the information services they provide. The first step towards building this base is for the library to focus on the customer. The workshop will equip information professionals with tools and tactics used in other successful service businesses.

2. Grateful Med Workshop

Grateful Med Train the Trainers Workshop

Instructor: Diane Pammett (CISTI staff)

Two separate half day workshops on Grateful Med: the first for users and the second for librarians who want to train others how to use Grateful Med. The first workshop is recommended for anyone who wants to take the trainers workshop, but who has not had previous experience with Grateful Med.

Saturday, October 9, 1993

1. The Library's Contribution to Quality: Making Effective Library Presentations

Instructors: Bernie Todd Smith, helen-ann brown (sic)

A workshop on presentation skills that uses the slide set available from the Medical Library Association as a basis for designing and practicing different presentations on the library that are suitable for administrators, boards, and clinical groups. Participants will have an opportunity to design and practice their own presentations.

2. Building Quality through Benchmarking

Instructors: Holly Shipp Buchanan, Joanne Marshall

Benchmarking is a technique that provides a common measuring stick to evaluate process performance and allows comparison to the best operational practices in other libraries and industry settings. The workshop will focus on the planning, gathering and analysis of benchmarking data. Participants should have a basic knowledge of TCM and CQI prior to attending the workshop. (This is a follow-up to Holly's earlier TQM introductory workshop that has been offered in the Toronto area previously).

CALL FOR POSTERS AND PAPERS!

Don't miss the deadline of **April 2, 1993** to submit papers for presentation at the contributed papers session on Thursday October 7, 1993.

Please submit abstracts of 250 words or fewer, double-spaced on 8.5 x 11" white paper to:

Jan Greenwood
Associate Director, Corporate Records and Library Services
Ontario Medical Association
525 University Avenue, Ste 300
Toronto, Ontario M5G 2K7

Include primary authors name, address and business telephone number. Notice of preliminary acceptance will be made by April 30, 1993. Copies of final papers must be submitted by August 6, 1993.

The Program Committee also invites preliminary proposals for poster sessions. Please submit topic, brief description and name/s of presenter/s to Jan Greenwood at the address given, no later than **April 2, 1993**.

And, if you didn't already

MARK YOUR CALENDAR NOW FOR

the 29th Annual Conference
of the Upstate New York and Ontario Chapter of the
Medical Library Association (UNYOC/MLA)

DATES: October 6-9, 1993 (Wednesday-Saturday)

LOCATION: Toronto Hilton Hotel, 145 Richmond Street West
(at University Avenue)
Toronto, Ontario

THEME: **FOCUS ON THE CUSTOMER**

CONTACT: Elizabeth Reid
R.C. Laird Health Sciences Library
The Toronto Hospital, Toronto Western Division
399 Bathurst Street
Toronto, Ontario M5T 2S8
TEL: (416) 369-5750; FAX: (416) 369-5326

Plan NOW to focus on Toronto in '93!

Market Place

Gail Knaggs

This column is for various types of announcements including, job advertisements (please) and for people advertisements. Also included here are journal issue duplicate lists, books and journals to give away etc. If you wish to advertise please contact Gail Knaggs at 472-7000 ext 6635. THLA members only please! NB membership rates for unemployed members are reduced. Contact Helvi Thomas re membership at 431-8114.

REFERENCE LIBRARIAN

CONTRACT POSITION APRIL 5, 1993 - JULY 5, 1993

At NORTH YORK GENERAL HOSPITAL, the pursuit of quality and excellence in every health care initiative has made us one of Canada's most progressive and responsible health care institutions. This opportunity comes as a direct result of that initiative and calls for an accomplished **Reference Librarian**.

Your current master's degree in Library Science is complemented by one year's experience in; CD-PLUS, a computerized integrated library system using Information Navigator, Windows, word processing, and on-line telecommunications programmes. Preference will be given to experience with a LAN system and CD-ROM.

Experience in teaching new systems' users requires excellent oral and written communication skills.

The successful candidate will be flexible and tactful.

If you are interested in pursuing this opportunity, please mail or fax your resume in confidence to:

Joan White, Co-ordinator
Employment Services
North York General Hospital
4001 Leslie Street
Willowdale, Ontario. M2K 1E1

FAX #756-6738

The Fire Science Library has issues of Health Care in Canada 1980-1991 available for any library that needs to fill in those "gaps". Please contact: Jean Chong, Librarian

Fire Sciences Library
Office of the Fire Marshall
7 Overlea Blvd., 3rd fl.
Toronto, ONT M4H 1A8
phone 325-3235 or fax 325-3213

Directory Changes

Dorothy Davey

Personal List:

Add:

Adams-Webber, Ms. Thomasin R.
INT: adamsweb@vm.utcc.utoronto.ca

Brownstein, Ms. Bonnie
INT: awong@medac.utoronto.ca

Elias, Mrs Lynn
INT: jbayne@medac.utoronto.ca

Kornuta, Ms. Helen
Library Information Centre
Glaxo Canada Inc.
7333 Mississauga Road North
Mississauga, ON L5N 6L4
TEL: 819-300 x6018
ENV: ILL. OGT
FAX: 819-3096

Lambiris, Mr. Panayiotis
INT: jbayne@medac.utoronto.ca

Ro, Mrs. Sunhee
INT: awong@medac.utoronto.ca

Wong, Mrs. Anita
INT: awong@medac.utoronto.ca

Change:

Adams-Webber, Ms Thomasin R.
(spelling)

Rodgers, Ms. Dianna
45 Dunfield Avenue
Toronto, ON M4S 2H4
TEL: 481-0784

Institutional List:

Add:

Health Science Library
Grey Bruce Regional Health Care Centre
1400 - 8th Street East, PO Box 1400
Owen Sound, ON N4K 6M9
TEL: (519) 376-2121 x2043
ENV: GBRHC
FAX: (519) 376-1846
The Librarian

Hospital Library
Hospital for Sick Children
555 University Avenue
Toronto, ON M5G 1X8
TEL: 813-6695
ENV: HSC.LIB
FAX: 813-7523

Green, Ms. Diedre
Bernstein, Mrs. Elaine

St Michael's Hospital
INT: awong@medac.utoronto.ca

Change:

Glaxo Canada Inc.
Kornuta, Ms. Helen

TORONTO HEALTH LIBRARIES ASSOCIATION ANNUAL DINNER MEETING

AT THE UNIVERSITY WOMEN'S CLUB
162 St George Street (at Bloor)

MONDAY, MAY 10, 1993

SPECIAL GUEST: LEONARD FRANSSEN

Topic: **DISCOVERING THE ENOLOGIST IN YOU:
WINES AND WINE TASTING**

TIMES: Bar opens at 5:30 pm; Tutored Tasting at 6:15; Dinner at 7:00
Speaker and discussion at approx. 8:00 pm

Dinner menu:

House salad
Chicken Breast Princess
Asparagus
Parisienne Potatoes
Peach Melba
Coffee/Tea

Special menu requirements: please call Sylvia Newman at 978-1580
No special requests can be entertained after registration deadline.

COST: \$30.00 for THLA members; \$40.00 for non-members
(Includes wine for wine-tasting)

To register, please complete and return the form below.

Deadline for registration is April 30, 1993

Please return completed form, with cheque made payable to Toronto Health Libraries Association, to:
Ms Helvi Thomas, Treasurer, THLA
P.O. Box 94056, 3332 Yonge Street
Toronto, Ont. M4N 3R1

NAME: _____

ORGANIZATION: _____

ADDRESS: _____

TELEPHONE: _____

Current THLA member ☐

Receipt required ☐

Non-member ☐