

THLA News

Vol. 12 No. 1

Toronto Health Libraries Association

September 1992

Presidents's Message

by Madeline Grant

Greetings, and welcome to another year of THLA programs and projects. I trust that everyone enjoyed the cool summer season; let's hope that winter will be correspondingly mild!

In these days of tight budgets and increasing workloads, many of us tend to feel a bit stressed -- so our first program of the year, on **Monday, September 21st**, will deal with **Stress Management**.

In October we can look forward to the UNYOC/MLA and OHLA conferences (see this newsletter for more information) and THLA will not hold a separate program at this time. Especially recommended is the workshop on **Total Quality Management** by Holly Shipp Buchanan, scheduled for October 27th. In December we will hold our annual Christmas party at OCI. Further programs are being planned by **Sylvia Newman**, our President Elect and Program Coordinator.

It is almost ten years since THLA's Constitution was drafted, and we have grown and changed during that time -- especially since the establishment of the Consortium. So I am hoping to strike a small subcommittee to take a look at the 1983 document and to recommend appropriate revisions. (Yes, Virginia, there are still roles for THLA to play!) I hope that there are some of you not altogether exhausted by the Canadian constitutional marathon, and who will be interested in joining our constitutional committee. Please contact me (789-5131, ext.2353) if you would like to participate.

Another project being contemplated is a survey of representative THLA libraries to obtain some basic facts and figures on common policies, practices and procedures. The aim would be to provide benchmark statistics and guidelines for use in our policy development and CQI (continuous quality improvement) planning. Comments and suggestions are welcome.

THLA now has a Post Office box of its own: **P.O. Box 94056, 3332 Yonge Street, Toronto, M4N 3R1**. So if you are unsure of how to contact any member of the Executive, please use this address. Dorothy Davey has offered to clear the box for us.

1992-93 promises to be a good year for THLA, especially since we have an excellent executive team. I'm looking forward to seeing you at our meetings during the year.

Editor's Message

Teresa Helik

I have never quite lost the academic mind set of my student days. The crisp, clear days of September have always seemed the best time for beginning and planning new things. So as we begin another year of THLA activities I am resolving not to start jogging or clean out my closets, but to catch up on my professional reading and to choose amongst the host of worthwhile professional development opportunities available this fall. See our calendar of events for more details. This is a busy time for all of us so perhaps our first THLA program on STRESS is an ideal way to begin.

In keeping with the theme of beginnings, this is my first newsletter for THLA. I look forward to working with the executive, and to receiving any comments or suggestions that any of you may have, in addition to your news items. The newsletter deadlines are listed in the THLA program later in this issue. Please send any submissions typed and signed (or if you use wordperfect, you can send a disc) to any of the newsletter team or, if time permits to the general mail box. Rebecca Strange is beginning a column on other associations which will be especially of interest to any members who are new to the field. In this issue she covers a new association OLITA, which you will all want to check out.

Congratulations to Joanne Marshall, Susan Murray and the rest of the CHIS team, on the excellent write up about CHIS in Canadian Consumer 22(4) August, 1992. p12. In its first six weeks of operation CHIS handled about 700 requests! If you missed the open house in the spring there are more opportunities to learn about CHIS listed in the calendar of events.

THLA Executive	Newsletter Team
Past President: Rosemary Ulyot	Editor: Teresa Helik
President: Madeline Grant	Associate Editor: Rebecca Strange
President Elect: Sylvia Newman	Associate Editor: Gail Knaggs
Secretary: Davida Glazer	
Treasurer: Helvi Thomas	Mailing List: Dorothy Davey

THLA Program 1992/1993

MARK THESE DATES ON YOUR CALENDAR NOW!!

September 21, 1992:	Stress: Personal and Professional
October 30, 1992:	Newsletter Deadline 12(2) 12:00 Noon
December 7, 1992:	Annual Christmas Social
January 22, 1993:	Newsletter Deadline 12(3) 12:00 Noon
February 8, 1993:	Program to be announced
March 12, 1993:	Newsletter Deadline 12(4) 12:00 Noon
March 29, 1993:	Program to be announced
May 10, 1993:	Annual Dinner Meeting
May 14, 1993:	Newsletter Deadline 12(5) 12:00 Noon

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STRESS: Personal and Professional

What it is, what it is not,
and what we can do about it.

SPEAKER: Dr Elizabeth Thorsen
School of Physical and Health Education
University of Toronto

TIME: Monday, September 21, 1992.
Light Refreshments 6:00 pm.
Program at 6:30 pm.

PLACE: Room 4049
Robarts Library
130 St George St, Toronto

CONTACT: Sylvia Newman 978-2872

Dr. Thorsen is renowned for her expertise in this important area, and her seminars win rave reviews. Come and meet her and your colleagues -- and lighten your load--with hints on how to overcome work-related and personal stressors. Everyone is welcome!. This program is free.

Eye on Associations

Rebecca Strange

This is a new column which we hope to include in future issues of THLA News featuring information on library-related associations.

The Ontario Library and Information Technology Association (OLITA)

is the Ontario Library Association's newest division. Currently in its organizational stage, it has been formed to provide leadership in the development and application of new technologies in libraries. It is committed to helping libraries that have not begun automating through to those who are sophisticated users.

OLITA will be involved with two major international library organizations, ALA and SLA. OLITA will facilitate "Ten Days to 2000", OLA's joint project with ALA's Library and Information Technology Association, to be launched in Denver and Toronto this fall.

The first educational programs will be presented at the OLA's 90th Annual Conference in November (Thursday to Saturday, Nov. 19-21, 1992)

Special Pre-Conference with SLA

Wednesday, Nov. 18, 1992 9am - 5 pm

Sheraton Centre, Toronto

CD-ROM LAN's and WAN's

Discover how CD-ROM LAN's (local area networks) and WAN's (wide area networks) can enhance your library services. This full day pre-conference will deal with all aspects from selection to implementation, application and maintenance.

OLITA AT THE CUTTING EDGE

Saturday, Nov. 21, 1992 all day

Emerging Technologies

Eight to ten mini-sessions create a forum for profiling the very latest advances in technology and their applications to libraries. In 1991 the Emerging Technologies day was one of the most praised programs at the conference. None of the technology that was demonstrated had been on the market more than three months.

.. IN THLA NEWS NOVEMBER ISSUE, LOOK FOR "EYE ON ASSOCIATIONS" FOCUS ON

UNYOC

ONTARIO HOSPITAL LIBRARIES ASSOCIATION (OHLA)

TOTAL QUALITY MANAGEMENT
AN INTRODUCTORY COURSE FOR LIBRARIANS

Tuesday, October 27, 1992

8:00 a.m - 5:00 p.m

Holiday Inn, King St. W., Toronto

This exciting program is an MLA accredited workshop, which was also used by SLA earlier this year with great success! **Holly Shipp Buchanan, M.Ln., M.B.A** is a Distinguished Member of the Academy of Health Information Professionals, and has over twenty years of experience in information management.

This course introduces participants to concepts, tools and approaches common to Total Quality Management (TQM). A seminar syllabus includes a list of TQM resources, journals, glossary, bibliography, and appendix of TQM examples.

With rising costs, increased use of technology and failures in accomplishing our missions, this course is a must! It is designed for library and information center managers who would like a systematic introduction to TQM, who are requested to develop a quality plan as part of the total organization, or who are interested in initiating a stand-alone quality improvement process for the library. Participants are asked to bring with them any examples of quality plans, improvement activities, or quality issues for their respective libraries.

After completing the course, participants will be able to:

- * Identify the components of Total Quality Management
- * Identify specific methods and tools of quality improvement
- * Be aware of steps to take to get started in a library setting
- * Select the best sources for literature on quality

To register, please make cheque for \$115.00 (includes lunch) payable to :
OHLA (Ontario Hospital Libraries Association) - Limited to 35 only- Register EARLY!!

Mail to:

Louise Lin
St. Joseph's Health Centre
P.O. Box 5777
London, Ontario N6A 4L6
Phone: (519) 646-6000 ext. 5727
FAX: (519) 646-6006

Thank-you

Many thanks to all the libraries who helped us in our time of need. A batch of journals that we had set out for pick-up by the bindery somehow disappeared into the garbage. With your generosity we were able to add back several of the titles that were lost. Needless to say, we have changed our procedure for shipping of binding! Again, sincere thanks, and may this never happen to any of us again.

Jane McLaughlin
C.C. Clemmer Health Sciences Library
Canadian Memorial Chiropractic College

Thank-you

I wish to convey my heartfelt thanks to all my colleagues and members of THLA for the retirement gift I received at the Annual THLA dinner on May 11th. The book, "The Language of Flowers" by Sheila Pickles, is a rare beauty. Equally enjoyable was the number of members who attended and expressed the friendly atmosphere of the University Women's Club. May THLA continue to grow and prosper. Your kindness is very much appreciated.

Most sincerely,
Margaret Robins

Thank-you

Dear THLA Members:

Thank-you very much for the donation made in the name of my late husband, Rod Shuker, to the Cardiac Research Fund, Mount Sinai Hospital. Your thoughtfulness has been very comforting to me and to my son Matthew.

Sincerely,
Deidre Green
Hospital for Sick Children

Calendar of Events

Rebecca Strange

- September 16, 1992 **Online Searching TALTA**
Jennie Cockram (Infomart) & Marilyn Hertz (InfoGlobe)
- September 17, 1992 **So do we really make a difference? Report on SLA Research SLA/CASLIS**
Joanne Marshall Associate Professor, FLIS
University of Toronto
- In early 1992, Joanne Marshall received a substantial grant from SLA to carry out a research project focused on the impact of special librarians on corporate decision making. Assisted by a panel of librarians participating in the study, she shares the purpose, methods, and initial results and outlines how we might use them to advantage.
- October 2, 1992 **Information and Informed Choice: The Consumer Health Information Service CHLA/OHLA Teleconference**
Susan Murray & Sharon Taylor
- October 9, 1992 **Issues in the Provision of Consumer Health Information**
9:30-4:30 FLIS CE course
Instructors: Profs. Joanne Marshall and Pat Dewdney
- October 13, 1992 **The Famine Within**
- The CONSUMER HEALTH INFORMATION SERVICE is presenting THE FAMINE WITHIN (The uncut 2 hour version) at 12:05 - 2 pm, OCTOBER 13, 1992, in meeting room D at the Metro Reference Library, 789 Yonge Street (at Bloor). This provocative documentary explores the contemporary obsession with body size and shape among North American women.
Contact: Susan Murray 393-7056
- October 15, 1992 **Networks you should know: Internet and Canarie**
SLA - Toronto Marriott Eaton Centre:
- Robert Thompson, Director of Library Computing Services, York University, explains how Internet has become an indispensable tool for the academic community and he provides a gateway to this world of information resources. Pat Sampson, Director of Technology Application . Industry Science and Technology Canada, explains our telecommunications future through the high speed network initiated by the Canadian government.
- October 16, 1992 **MARC Bibliographic Format Integration FLIS CE course**
9:00 am - 12:30 pm Instructors: Elizabeth Black and Maureen Killeen

Calendar of Events Continued

- October 18-21, 1992 **UNYOC/MLA Annual Meeting**
Networking: Effectiveness through Cooperation
 Contact: Warren Hawkes (518)456-5371
- October 21,
 28, Nov. 4, 1992
 4:30-7:30 **Online Information Retrieval: An Introduction**
Level I FLIS CE Course
 Instructor: Ruth von Fuchs
- October 21, 1992 **How to develop a preservation microfilming program**
CLA
NOTE: A PROGRAM IS SCHEDULED IN MONTREAL, OCT. 28, 1992
(FRENCH). Includes: standards for preservation microfilming, how to negotiate with
 microfilming vendors, bibliographic control of microfilming - the reporting
 requirements,... and much more!
 \$105.00 **CLA PERSONAL MEMBERS**
CONTACT CLA - 200 ELGIN STREET, STE. 602. OTTAWA, ONT.
K2P 1L5 PHONE (613) 232-9625 FAX (613) 563-9895 - ENVOY 100:
CLA.PROF.DEV
- October 23, 1992 **Establishing a patient and Family Library**
CHLA/OHLA Teleconference
 Gale Turnbull
- October 23-25, 1992 **THE ASSOCIATION OF MENTAL HEALTH LIBRARIANS (AMHL)** will hold its
 annual meeting in Toronto as part of the affiliate group of the 44th Institute of Hospital
 and Community Psychiatry.
 Contact: Bruce Gardham, Manager, Library Research Services, Canadian Mental Health
 Association (416) 964-9611.
- October 26, 1992 **OHA Annual General Meeting, Librarians Section**
Metro Toronto Convention Centre
OHA contact: Carol Castella 429-2661
Luncheon Registration: Patricia Johnston (613) 737-2207
- October 27, 1992 **Total Quality Management**
OHLA workshop. Please see information earlier in this newsletter
- October 28-30, 1992 **Canadian Information Congress '92 (formerly Canada Online)**
for more information or to register 777-2020
- October 30, 1992
 9:00am - 4:40pm **Fundamentals of Records Management**
FLIS CE course
 Instructor: Caroline Werle
- October 30, 1992
 9:am - 4:30pm **Nonbook Materials- Their Care, Storage, and Circulation: Practical Suggestions for**
the Nonexpert FLIS CE course
 Instructor: Jean Weihs

Calendar of Events Continued

November 9, 1992 **Introduction to the Consumer Health Unit**
CASLIS
Speaker: Susan Murray
Location: Metro Reference

CASLIS programs contact: Alison Ball 849-3077
CHLA Teleconference contact: Telemedicine 599-1234
FLIS CE course contact: Marcia Chen 978-7111
SLA programs contact: Leslie Peel 866-4651
TALTA programs contact: Jacqueline Peacock 868-5760

Faces and Places
Gail Knaggs

This column is for your news to other members. Please let us know about any changes, new faces in your library or other details that maybe of interest. Contact Gail Knaggs at 472-7000 ext 6635.

Welcome to new member **Marthe Brideau** from Hôpital Docteur Georges L. Dumont.

Teresa Helik has taken the position of Information Scientist at Ortho-McNeil Inc. (Formerly Ortho Pharmaceutical)

Dianna Rodgers is now the Information Analyst at Glaxo Canada Inc.

Susan Young is the new Assistant Librarian at the Sidney Liswood Library, Mt Sinai Hospital. Susan is a new FLIS graduate who looks forward to her involvement in THLA and the health library field.

THLA expresses it's deepest symapthy to **Frances Groen** (CHLA) on the death of her husband.

Market Place

Gail Knaggs

This column is for job advertisements (please) and for people advertisements. If you wish to advertise your skills to prospective employers or clients, please contact Gail Knaggs at 472-7000 ext 6635. THLA members only please! NB membership rates for unemployed members are reduced. Contact Helvi Thomas re membership at 431-8114.

Directory Changes

Dorothy Davey

Personal List:

CHANGE:

Grant, Ms. Madeline
ENV: BAYLIB

Helik, Ms. Teresa
Library
Ortho-McNeil Inc
19 Green Belt Drive
Don Mills, Ontario
M3C 1L9
TEL: 442-2500x2226
FAX: 442-2520

Rost, Ms. Inez
ENV: BAYLIB

ADD:

Brideau, Ms. Marthe
Bibliothèque des sciences de la santé
Hôpital Docteur Georges L. Dumont
330, rue Archibald
Moncton, New Brunswick
E1C 6X7
TEL: (506) 858-3247
ENV: ILL:NBMHD
FAX: (506) 858-3256

Institutional List:

CHANGE:

Staff Library
Baycrest Centre for Geriatric Care
ENV: BAYLIB

ADD:

Bibliothèque des sciences de la santé
Hôpital Docteur Georges L. Dumont
330, rue Archibald
Moncton, New Brunswick
E1C 6X7
TEL: (506) 858-3247
ENV: ILL:NBMHD
FAX: (506) 858-3256
Brideau, Ms. Marthe

Library
Ortho-McNeil inc.
19 Green Belt drive
Don Mills, Ontario
M3C 1L9
TEL: 442-2500x2226
FAX: 442-2520
Helik, Ms. Teresa